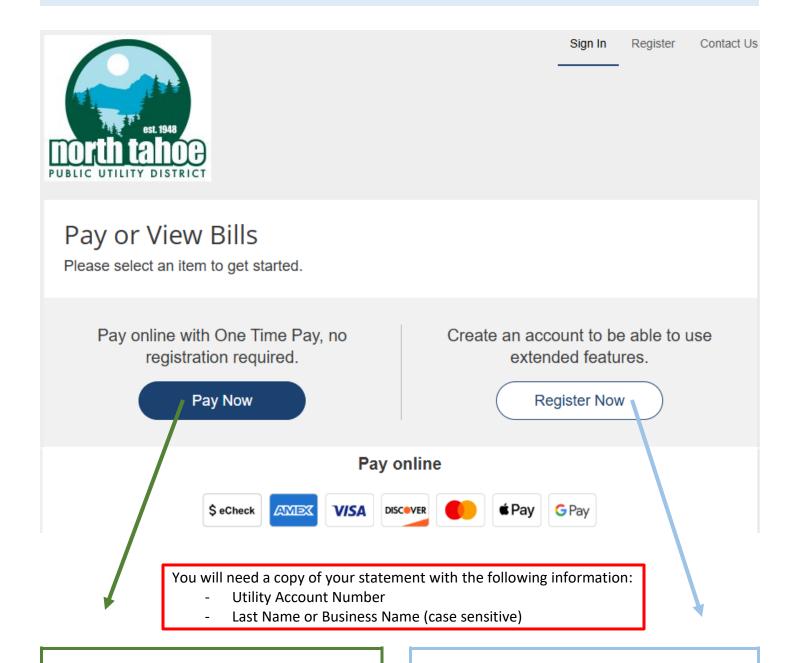
My Account is available on our website:

www.ntpud.org/my-account



The Pay Now option allows you to make a payment without creating a password.

- Make payment to your account.
- View your current bill.
- Sign up for autopay.
- Sign up for pay-by-text.
- Sign up for email statements.

With the Register Now option you gain access to:

- Schedule reoccurring payments on a date you select.
- Manage your autopay, pay-by-text, and email statement settings.
- See your payment history and billing statements on your account.

Create a My Account Login

To create a profile, you will need a copy of your statement with the following information:

- Utility Account Number
- Last Name or Business Name (case sensitive)

Click link for a video tutorial: Account Registration

Autopay

The Auto Pay option can automatically deduct your monthly payment from your bank account or credit card. NTPUD will still send you a copy of your statement showing the account balance and payment processing date, but you won't need to take any action. Automatic payments are processed on the 20th each month.

Click link for a video tutorial: How to Update your Autopay Payment Method

Setup a Scheduled or Recurring Payment

This option allows you to schedule payment(s) for a future date in an amount you select. You can choose to have this process for a specified number of payments or continue monthly. You will have to register your account with a password for this option.

Click link for a video tutorial: Managing Your Recurring Scheduled Payments

Pay-by-text

Click link for a video tutorial: How to Register for Pay by Text

Click link for a video tutorial: Making a Payment Using Pay by Text

GooglePay or ApplePay

Click link for a video tutorial: Making a Payment Using Google Pay

Click link for a video tutorial: <u>How to Make a Payment Using Apple Pay</u>

Paperless Billing

Reduce some clutter in your life. It's easy!

Click link for a video tutorial: Making a Payment and Signing up For Paperless

View Payment History and Billing Statements

Once you register your account you can view your payment history and billing statements. Many customers find this tool helpful for tax purposes.

Manage Account

Click link for a video tutorial: How a Payer Can Manage their InvoiceCloud Account

Multiple Utility Accounts

Customers with multiple accounts can add additional account(s) to their profile so they can see all their accounts with one login.

Click link for a video tutorial: Account Linking

Tenant Accounts

Owner's can set tenant(s) up with online guest access to make payments and view account information. The homeowner will need to create an online account and provide permission for the tenant's email.

Click link for a video tutorial: Multi-User Login