



# PROPOSED FIVE-YEAR RATE ADJUSTMENT CUSTOMER NOTIFICATION

## Celebrating 75 Years of Service

The North Tahoe Public Utility District (NTPUD) was formed over 75 years ago, in 1948, to provide wastewater services to the people of North Lake Tahoe. In November of 1967, water services were added to the District’s responsibility, and the Recreation and Parks Department was created in 1968.

Our service area includes the communities of Kings Beach, Tahoe Vista, Brockway Vista, Carnelian Bay, Cedar Flat, and Agate Bay. The District currently serves approximately 3,900 metered water connections and 5,500 wastewater connections. The District also maintains many of the public beaches in our service area and owns and operates the North Tahoe Regional Park and the Tahoe Vista Recreation Area in Tahoe Vista. The District also owns and operates the North Tahoe Event Center in downtown Kings Beach.

## Our Place & Our Responsibility

At the NTPUD, we take pride in providing safe, efficient, and sustainable water and wastewater services to our residents and visitors. Our focus on continuous improvement, industry best practices, and compliance with regulatory mandates and environmental standards is rooted in the understanding that the health of our environment, local economy, and community are interconnected.

**We recognize and embrace our crucial role in the protection of Lake Tahoe and stewardship of the long-term well-being of our beautiful mountain community.**

### A RENEWED MISSION AND A COLLABORATIVE VISION

In 2022, the District adopted a new Strategic Plan that clarifies our direction and identifies our areas of focus over the next five years. This plan also outlines our renewed mission, collaborative vision, leadership core values, goals, and objectives.

## OUR MISSION

To serve North Lake Tahoe by providing exceptional water, wastewater, and recreational resources.

## OUR VISION

North Lake Tahoe is a vibrant and healthy community where we optimize our resources for the greater good and protect our environment for generations to come.

## Investing in Our Critical Infrastructure

The District's water system contains over 53 miles of water distribution pipelines, five pump stations, eight water storage tanks, a water treatment plant, two groundwater wells, and one inter-tie with the Tahoe City Public Utility District. We provide nearly 1-million gallons of potable water per day to our customers.

The District's wastewater system consists of over 73 miles of collection main pipeline, 7.5 miles of force main pipeline, four primary pump stations, and 16 secondary pump stations. We collect nearly 1-million gallons of wastewater per day and pump it to the Tahoe-Truckee Sanitation Agency for treatment, in compliance with the Porter-Cologne Act of 1970.

**The average age of the District's utility infrastructure is now over 50-years old**, and even with continuous maintenance and system investment, much of our system is approaching the end of its service life.

In 2017, the District's developed a comprehensive Capital Improvement Plan (CIP) that identified over \$51-million in necessary system rehabilitation and replacement over the next 20-years. Since that time, the District has worked diligently to strategically invest in improvements and upgrades that have brought portions of our aging water and wastewater systems to modern standards. **However, there is still more work to be done and our progress has been slowed significantly by the impacts of inflation.**



### COST TO INSTALL ONE MILE OF WATER PIPELINE

2018 = \$1.9 MILLION

▶▶▶ 2023 = \$3.4 MILLION

In 2018, the District's cost to construct one mile of water pipeline was approximately \$1.9 million and by 2023, that cost had risen to \$3.4 million — an increase of 14% per year.



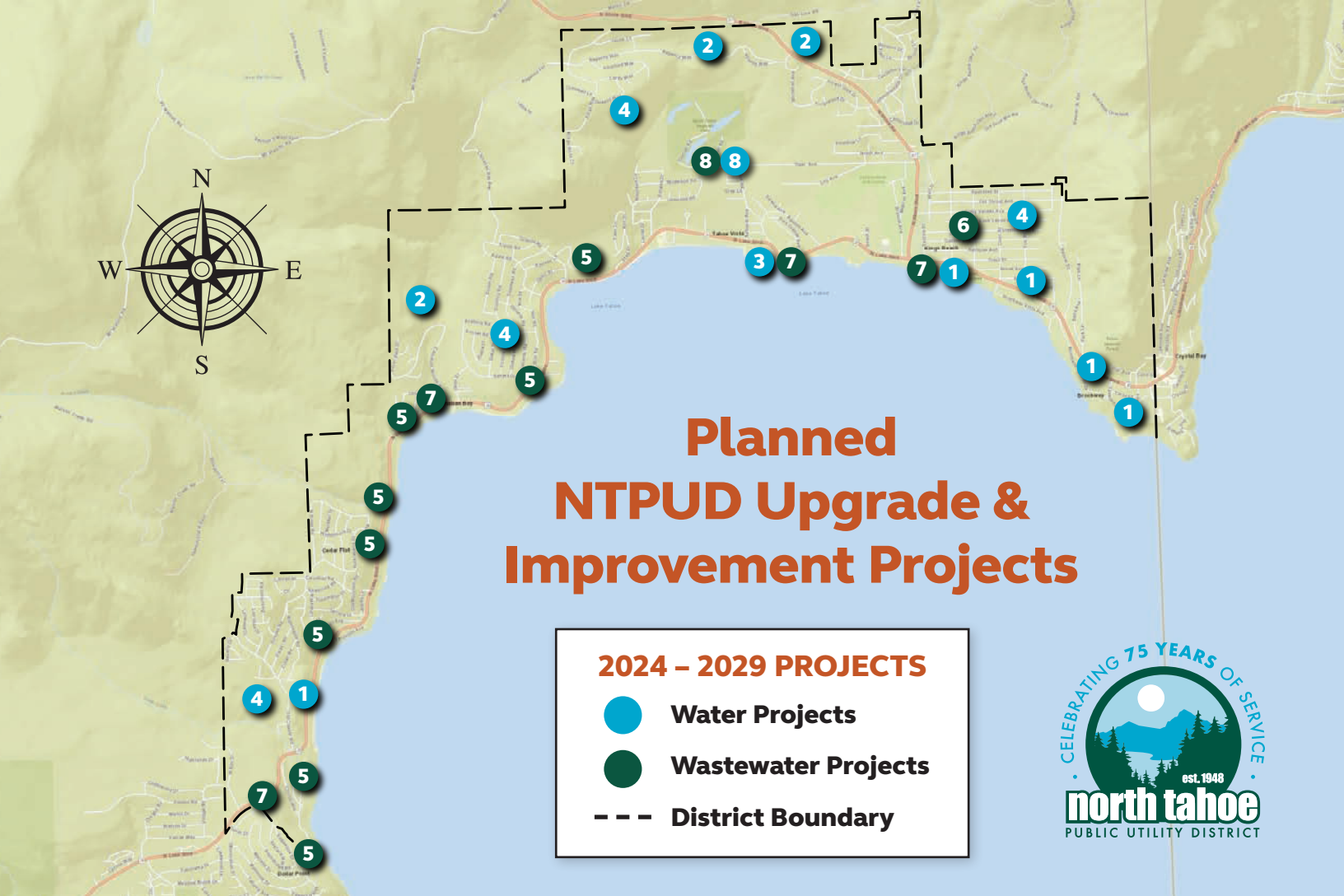
*In 2021, firefighters used municipal water supplies to defend South Lake Tahoe from the Caldor Fire.*

## Building a Wildfire-Resilient Future for Lake Tahoe

As the primary water supplier for North Lake Tahoe, the District embraces its critical role in community wildfire protection. We are working to ensure that there is a fire hydrant on every neighborhood street and that we have the reliable and redundant water supply to provide the fire flow necessary to help defend our community against the threat of catastrophic wildfire. **Improving water infrastructure for fire suppression is a top priority in the District's Capital Improvement Plan.**

Together with the Tahoe City PUD and South Tahoe PUD, the District is working hard to secure federal and state funding to support this important work. While these dollars allow the District to accelerate the pace and scale of projects completed, grants alone do not provide enough support for the necessary investments to protect our communities.





# Planned NTPUD Upgrade & Improvement Projects

**2024 – 2029 PROJECTS**

- **Water Projects**
- **Wastewater Projects**
- **District Boundary**



- 1 Water Distribution Pipeline Replacement and Fire Protection Upgrades**  
Three (3) miles of water distribution pipelines identified for replacement and upgrade; will replace undersized and failing water pipelines with larger diameter modern pipelines to increase available fire protection flows; install new fire hydrants consistent with coverage requirements.
- 2 Water System Pump Station Improvements**  
Replacement and rehabilitation of pumps, motors, and motor control centers that have reached the end of their service life.
- 3 National Avenue Water Treatment Plant Upgrades**  
Complete necessary end-of-life equipment replacements and control system upgrades at the water treatment plant
- 4 Smart Metering throughout the District**  
Replace aging water meters throughout the District's three (3) water systems with modern smart meters. Smart meters will allow for remote collection of water use data — in real-time. This technology provides more accurate measurement, leak detection, and improved efficiency resulting in water savings.
- 5 Secondary Wastewater Pump Station Upgrades**  
Rehabilitate or replace eight (8) of the secondary stations that date to 1969 and have reached the end of their service life.

- 6 Wastewater Collection Main Rehabilitation**  
Rehabilitate three (3) miles of wastewater collection main pipeline that are showing signs of failure.
- 7 Wastewater Force Main Condition Assessment**  
Installed in 1968 and approaching the end of its service life; a comprehensive condition assessment of the District's wastewater export force main pipeline to develop rehabilitation and service life extension recommendations.
- 8 District Fleet, Electrification, and Corporation Yard Improvements**  
Replace several pieces of heavy equipment and vehicles that have reached the end of their service life. The NTPUD fleet must move toward electrification in accordance with California Air Resources Board (CARB) Advanced Clean Fleet requirements, beginning in 2027. Upgrades and seismic retrofits to various corporation yard buildings and facilities.



Scan this code for a detailed interactive map of the NTPUD's completed capital investments and utility system upgrades.



## District Rate Assessment

In 2022, we retained an independent consultant and began a comprehensive cost-of-service study to determine whether existing rates and property tax revenues were sufficient to meet the system rehabilitation and replacement needs, as well as the District’s operational costs for the water and wastewater systems. Our rate structure was also assessed for compliance with industry best practices and California state law. California Proposition 218 (Cal. Const. Article XIII D, sec. 6) requires each customer class to be charged only what is required to cover their respective proportional cost-of-service. Importantly, water rates can only be used to fund water system costs, and wastewater rates can only be used to fund wastewater system costs.

With the study now complete, we have determined annual rate adjustments are necessary over the next five years to continue providing reliable and sustainable water and wastewater services into the future. **Our existing rates and property tax revenues are not sufficient to fund the necessary investments in our infrastructure and meet operational costs.**

The proposed adjustments to monthly water and wastewater rates are triggered by many factors including:

- Identified infrastructure improvements necessary to address end of service life system rehabilitation and replacement before failure.
- Identified water infrastructure improvements to provide fire suppression.
- Significant escalation of the cost of construction, supplies, materials, labor, and utilities.

Additionally, we identified necessary rate restructuring to ensure continued compliance with Proposition 218. As a result of this rate restructuring, the bill impact in the first year of the proposed rate adjustments will not be the same across all customer classes. Even with the proposed rate adjustments, over the next five-year rate period, the District’s rates remain consistent with the other water and wastewater service providers in the region.

## Prioritizing Property Tax Revenue for Reinvestment

An important component of the District’s rate assessment, and long-term financial stability, is to shift the use of the District’s property tax revenues. Currently, the District utilizes a portion of our property tax revenues to subsidize the indirect operating costs of the water and wastewater utilities. The proposed rate adjustments allow the District to fund these operations through rate revenues and direct property tax revenue into critical infrastructure projects.

## Rate Relief Assistance Program

Beginning in July 2024, the District will offer a structured Rate Relief Assistance Program to income-qualified customers who have their primary residence within the District. Details and qualifications for this new program will be available in Summer 2024.

# CURRENT & PROPOSED WATER RATES

SINGLE FAMILY RESIDENTIAL	CURRENT RATES	PROPOSED MONTHLY RATES				
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29
Proposed Effective Dates		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28
<b>Fixed (\$/month)</b>						
Base	\$35.55	\$44.25	\$49.12	\$54.52	\$60.52	\$67.17
System Replacement	30.58	32.42	35.99	39.95	44.34	49.22
State/Federal Mandate Fee	1.67	0.00	0.00	0.00	0.00	0.00
<b>Proposed Variable (\$/1,000 gallons)</b>						
0 - 8,000 gallons	\$2.89	\$3.54	\$3.93	\$4.36	\$4.84	\$5.37
> 8,000 - 20,000 gallons	3.10	3.75	4.16	4.62	5.13	5.69
> 20,000 gallons	3.39	3.99	4.43	4.92	5.46	6.06
<b>Flat</b>						
Un-Metered Rate	N/A	\$104.97	\$116.54	\$129.34	\$143.57	\$159.35

COMMERCIAL INDUSTRIAL	CURRENT RATES	PROPOSED MONTHLY RATES				
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29
Proposed Effective Dates		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28
<b>Fixed (\$/month)</b>						
<b>Base</b>						
¾"	\$52.45	\$41.64	\$46.21	\$51.30	\$56.94	\$63.20
1"	91.82	76.33	84.73	94.05	104.39	115.88
1 ½"	236.12	187.36	207.97	230.84	256.24	284.42
2"	356.78	284.51	315.80	350.54	389.10	431.90
3"	629.64	499.62	554.58	615.58	683.30	758.46
4"	981.22	777.19	862.68	957.57	1,062.91	1,179.83
6"	1,748.34	1,387.84	1,540.50	1,709.95	1,898.05	2,106.83
8"	N/A	3,885.94	4,313.39	4,787.87	5,314.53	5,899.13
<b>System Replacement</b>						
¾"	\$30.58	\$32.42	\$35.99	\$39.95	\$44.34	\$49.22
1"	48.05	59.44	65.98	73.23	81.29	90.23
1 ½"	123.57	145.90	161.94	179.76	199.53	221.48
2"	186.71	221.55	245.92	272.97	302.99	336.32
3"	329.49	389.06	431.85	479.36	532.09	590.61
4"	513.49	605.20	671.77	745.67	827.69	918.73
6"	1,019.36	1,080.71	1,199.59	1,331.54	1,478.01	1,640.60
8"	N/A	3,025.99	3,358.85	3,728.33	4,138.44	4,593.67
State/Federal Mandate Fee	\$1.67	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Variable (\$/1,000 gallons)</b>						
<i>Tiers Vary By Meter Size</i>						
Tier 1	\$2.85	\$3.54	\$3.93	\$4.36	\$4.84	\$5.37
Tier 2	3.05	3.75	4.16	4.62	5.13	5.69
Tier 3	3.19	3.99	4.43	4.92	5.46	6.06

FIRE PROTECTION SYSTEM (per Fire Line Size)	CURRENT RATES	PROPOSED MONTHLY RATES				
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29
Proposed Effective Dates		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28
<b>Fixed (\$/month)</b>						
¾"	\$2.95	\$3.27	\$3.63	\$4.03	\$4.48	\$4.97
1"	3.92	4.35	4.83	5.36	5.95	6.61
1 ½"	5.87	6.52	7.23	8.03	8.91	9.89
2"	7.83	8.69	9.65	10.71	11.89	13.19
3"	11.75	13.04	14.48	16.07	17.84	19.80
4"	15.66	17.38	19.29	21.42	23.77	26.39
6"	23.50	26.09	28.95	32.14	35.67	39.60
8"	31.33	34.78	38.60	42.85	47.56	52.79

MULTI-RESIDENTIAL	CURRENT RATES	PROPOSED MONTHLY RATES				
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29
Proposed Effective Dates		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28
<b>Fixed (\$/month)</b>						
<b>Base</b>						
¾"	\$69.06	\$62.15	\$68.99	\$76.57	\$85.00	\$94.35
1"	120.90	113.94	126.47	140.39	155.83	172.97
1 ½"	310.92	279.67	310.44	344.58	382.49	424.56
2"	469.79	424.69	471.40	523.26	580.81	644.70
3"	826.08	745.79	827.83	918.89	1,019.97	1,132.16
4"	1,292.04	1,160.12	1,287.73	1,429.38	1,586.61	1,761.14
6"	2,302.14	2,071.64	2,299.52	2,552.47	2,833.24	3,144.89
8"	N/A	5,800.59	6,438.65	7,146.90	7,933.06	8,805.70
<b>System Replacement</b>						
¾"	\$30.58	\$32.42	\$35.99	\$39.95	\$44.34	\$49.22
1"	48.05	59.44	65.98	73.23	81.29	90.23
1 ½"	123.58	145.90	161.94	179.76	199.53	221.48
2"	186.71	221.55	245.92	272.97	302.99	336.32
3"	329.49	389.06	431.85	479.36	532.09	590.61
4"	513.49	605.20	671.77	745.67	827.69	918.73
6"	1,019.36	1,080.71	1,199.59	1,331.54	1,478.01	1,640.60
8"	N/A	3,025.99	3,358.85	3,728.33	4,138.44	4,593.67
State/Federal Mandate Fee	\$1.67	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Variable (\$/1,000 gallons)</b>						
<i>Tiers Vary By Meter Size</i>						
Tier 1	\$2.84	\$3.54	\$3.93	\$4.36	\$4.84	\$5.37
Tier 2	2.96	3.75	4.16	4.62	5.13	5.69
Tier 3	3.23	3.99	4.43	4.92	5.46	6.06

COMMON METER (Irrigation)	CURRENT RATES	PROPOSED MONTHLY RATES				
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29
Proposed Effective Dates		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28
<b>Fixed (\$/month)</b>						
<b>Base</b>						
¾"	\$18.91	\$30.71	\$34.09	\$37.84	\$42.00	\$46.62
1"	33.11	56.31	62.50	69.37	77.01	85.48
1 ½"	85.15	138.21	153.41	170.28	189.02	209.81
2"	128.66	209.87	232.95	258.58	287.02	318.60
3"	227.05	368.55	409.09	454.09	504.04	559.48
4"	353.84	573.30	636.36	706.36	784.06	870.31
6"	630.47	1,023.75	1,136.36	1,261.36	1,400.11	1,554.12
8"	N/A	2,866.50	3,181.81	3,531.81	3,920.31	4,351.55
<b>System Replacement</b>						
¾"	\$31.22	\$32.42	\$35.99	\$39.95	\$44.34	\$49.22
1"	54.65	59.44	65.98	73.23	81.29	90.23
1 ½"	140.54	145.90	161.94	179.76	199.53	221.48
2"	212.35	221.55	245.92	272.97	302.99	336.32
3"	374.76	389.06	431.85	479.36	532.09	590.61
4"	584.02	605.20	671.77	745.67	827.69	918.73
6"	1,040.60	1,080.71	1,199.59	1,331.54	1,478.01	1,640.60
8"	N/A	3,025.99	3,358.85	3,728.33	4,138.44	4,593.67
State/Federal Mandate Fee	\$1.67	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
<b>Variable (\$/1,000 gallons)</b>						
<i>Tiers Vary By Meter Size</i>						
0 - 41,000 gal	\$3.32	\$4.00	\$4.44	\$4.93	\$5.47	\$6.07
41,000 gal and greater	3.69	4.49	4.99	5.54	6.15	6.83

# CURRENT & PROPOSED WATER RATES

## MULTI-RESIDENTIAL & COMMERCIAL CLASSES

METER SIZE	TIER 1	TIER 2	TIER 3
¾"	0 – 6,000 gal	6,001 – 41,000 gal	41,001 gal & greater
1"	0 – 11,000 gal	11,001 – 46,000gal	46,001 gal & greater
1 ½"	0 – 27,000 gal	27,001 – 116,000 gal	116,001 gal & greater
2"	0 – 41,000 gal	41,001 – 134,000 gal	134,001 gal & greater
3"	0 – 72,000 gal	72,001 – 161,000 gal	161,001 gal & greater
4"	0 – 112,000 gal	112,001 – 261,000 gal	261,001 gal & greater
6"	0 – 200,000 gal	200,001 – 460,000 gal	460,001 gal & greater
8"	0 – 560,000 gal	560,001 – 1,288,000 gal	1,288,001 gal & greater



# CURRENT & PROPOSED WASTEWATER RATES

## PROPOSED MONTHLY RATES\*

CURRENT RATES	PROPOSED MONTHLY RATES*					
	FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	
<b>Proposed Effective Dates</b>	7/1/24	7/1/25	7/1/26	7/1/27	7/1/28	
<b>Residential</b>						
Base Rate	\$34.67	\$40.37	\$46.14	\$50.92	\$57.91	\$65.77
System Replacement Rate	15.81	17.18	17.75	19.99	20.80	21.60
State/Federal Mandate Fee	1.37	0.00	0.00	0.00	0.00	0.00
<b>Total Residential:</b>	<b>\$51.85</b>	<b>\$57.55</b>	<b>\$63.89</b>	<b>\$70.91</b>	<b>\$78.71</b>	<b>\$87.37</b>
<b>Non-Residential</b>						
Base Rate	See table below					
System Replacement Rate	See table below					
State/Federal Mandate Fee	1.37	0.00	0.00	0.00	0.00	0.00



\*per equivalent dwelling unit

## PROPOSED MONTHLY NON-RESIDENTIAL BASE RATES (BY UNIT)



UNIT	CURRENT RATES	PROPOSED MONTHLY NON-RESIDENTIAL BASE RATES (BY UNIT)					
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	
<b>Proposed Effective Dates</b>		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28	
<b>Motel w/ Kitchen</b>	Per Living Unit/Month	\$14.60	\$17.00	\$19.42	\$21.44	\$24.38	\$27.69
<b>Motel w/o Kitchen</b>	Per Living Unit/Month	11.20	13.04	14.90	16.45	18.71	21.24
<b>Campsite w/ Sewer</b>	# of Sites/Month	22.37	26.04	29.76	32.85	37.35	42.42
<b>Campsite w/o Sewer</b>	# of Sites/Month	19.56	22.77	26.02	28.72	32.66	37.09
<b>Other Business</b>	# of Fixture Units/Month	4.45	5.17	5.91	6.52	7.41	8.42
<b>Markets</b>	# of Fixture Units/Month	7.85	9.12	10.43	11.51	13.09	14.86
<b>Laundries</b>	# of 10lb Machines/Month	18.32	21.32	24.36	26.89	30.58	34.73
<b>Restaurants &amp; Bars</b>	# of Seats/Month	3.43	4.00	4.57	5.04	5.73	6.51
Inside Seating	# of Seats/Month	1.13	1.33	1.52	1.68	1.91	2.17
Outside Seating	# of Seats/Month	0.44	0.52	0.60	0.66	0.75	0.85
<b>Theatres</b>	# of Seats/Month	0.44	0.52	0.60	0.66	0.75	0.85
<b>Churches</b>	# of Seats/Month	0.44	0.52	0.60	0.66	0.75	0.85
<b>Barber Shops</b>	# of Service Chairs/Month	11.79	13.73	15.69	17.31	19.69	22.36
<b>Beauty Shops</b>	# of Service Chairs/Month	19.56	22.77	26.02	28.72	32.66	37.09
<b>Schools</b>	# of Seats/Month	0.07	0.08	0.09	0.10	0.12	0.13
<b>Marina Boat Pumping Facility</b>	Per Facility/Month	38.76	45.14	51.58	56.93	64.74	73.53
<b>Swimming Pools</b>	Per Pool/Month	8.91	10.38	11.86	13.09	14.88	16.90
<b>Snack Bars</b>	# of Fixture Units/Month	3.43	4.00	4.57	5.04	5.73	6.51
<b>Motel Res/ Stock Coop/ Studio</b>	Living Units/Month	29.64	34.52	39.45	43.54	49.51	56.23
<b>Animal Shelter</b>	Per Account/Month	122.66	142.84	163.24	180.17	204.89	232.68
<b>Service Stations</b>	# of Service Bays/Month	59.85	69.68	79.64	87.90	99.95	113.51

## PROPOSED MONTHLY NON-RESIDENTIAL SYSTEM REPLACEMENT RATES (BY UNIT)



UNIT	CURRENT RATES	PROPOSED MONTHLY NON-RESIDENTIAL SYSTEM REPLACEMENT RATES (BY UNIT)					
		FY 2024-25	FY 2025-26	FY 2026-27	FY 2027-28	FY 2028-29	
<b>Proposed Effective Dates</b>		7/1/24	7/1/25	7/1/26	7/1/27	7/1/28	
<b>Motel w/ Kitchen</b>	Per Living Unit/Month	\$6.66	\$7.23	\$7.47	\$8.41	\$8.76	\$9.09
<b>Motel w/o Kitchen</b>	Per Living Unit/Month	5.11	5.55	5.73	6.46	6.72	6.98
<b>Campsite w/ Sewer</b>	# of Sites/Month	10.20	11.08	11.45	12.89	13.42	13.93
<b>Campsite w/o Sewer</b>	# of Sites/Month	8.92	9.69	10.01	11.27	11.73	12.18
<b>Other Business</b>	# of Fixture Units/Month	2.02	2.20	2.27	2.56	2.66	2.77
<b>Markets</b>	# of Fixture Units/Month	3.57	3.88	4.01	4.52	4.70	4.88
<b>Laundries</b>	# of 10lb Machines/Month	8.35	9.07	9.37	10.55	10.98	11.41
<b>Restaurants &amp; Bars</b>	# of Seats/Month	1.57	1.70	1.76	1.98	2.06	2.14
Inside Seating	# of Seats/Month	0.52	0.57	0.59	0.66	0.69	0.71
Outside Seating	# of Seats/Month	0.21	0.22	0.23	0.26	0.27	0.28
<b>Theatres</b>	# of Seats/Month	0.21	0.22	0.23	0.26	0.27	0.28
<b>Churches</b>	# of Seats/Month	0.21	0.22	0.23	0.26	0.27	0.28
<b>Barber Shops</b>	# of Service Chairs/Month	5.38	5.84	6.03	6.80	7.07	7.34
<b>Beauty Shops</b>	# of Service Chairs/Month	8.92	9.69	10.01	11.27	11.73	12.18
<b>Schools</b>	# of Seats/Month	0.03	0.03	0.04	0.04	0.04	0.04
<b>Marina Boat Pumping Facility</b>	Per Facility/Month	17.68	19.21	19.84	22.35	23.26	24.15
<b>Swimming Pools</b>	Per Pool/Month	4.06	4.42	4.56	5.14	5.35	5.55
<b>Snack Bars</b>	# of Fixture Units/Month	1.57	1.70	1.76	1.98	2.06	2.14
<b>Motel Res/ Stock Coop/ Studio</b>	Living Units/Month	13.52	14.69	15.17	17.09	17.78	18.47
<b>Animal Shelter</b>	Per Account/Month	55.94	60.78	62.78	70.71	73.59	76.43
<b>Service Stations</b>	# of Service Bays/Month	27.29	29.65	30.63	34.50	35.90	37.29

## Customer Bill Impacts

The proposed water and wastewater rates for all customer classes for the next five years are shown in detail in the preceding charts on pages 5 and 6.

 <b>The average single-family residential monthly WATER BILL* will be:</b> 					
Current Rate	July 1, 2024	July 1, 2025	July 1, 2026	July 1, 2027	July 1, 2028
\$85.14	\$97.91	\$108.68	\$120.63	\$133.90	\$148.61

\*Assuming 6,000 gallons of consumption per month.

 <b>The average single-family residential monthly WASTEWATER BILL will be:</b> 					
Current Rate	July 1, 2024	July 1, 2025	July 1, 2026	July 1, 2027	July 1, 2028
\$51.85	\$57.55	\$63.89	\$70.91	\$78.71	\$87.37

The amount of the water bill is dependent on the actual amount of water used. Lower monthly water bills are possible via reduced monthly water consumption. **Single family residential customers can calculate their projected monthly water bill, based on the proposed rates, by using the Utility Rate Calculator on the District’s website ([www.ntpud.org/rates](http://www.ntpud.org/rates)).**

## Rate Hearing Process

The District’s water and wastewater rates fund operations, maintenance, and the construction of critical infrastructure. Proposition 218 requires the District to base its rates on the cost of providing water and wastewater services (including current and future infrastructure replacement) and mandates that the District may not collect more revenue than is necessary to recover the costs of providing those services.

The Board of Directors of the North Tahoe Public Utility District will consider the proposed adjustments to its monthly water and wastewater rates at a public hearing on **March 7, 2024, at 5:00 p.m.**, at the North Tahoe Event Center — 8318 North Lake Boulevard, Kings Beach, CA 96143.

The Board of Directors welcomes community input and will consider public comments as well as any written protests at the hearing. All written protests must be received prior to the close of the hearing. The Board of Directors, after the close of the public hearing, will establish the water and wastewater rates for Fiscal Years 2024/2025, 2025/2026, 2026/2027, 2027/2028, and 2028/2029. Final rates may be less than, but may not exceed, the proposed adjustments outlined in this notice.

## If You Would Like to File a Protest

Water and wastewater rate adjustments are subject to Proposition 218. As required by law, each proposed rate adjustment will not take effect if a majority of District customers file a valid written protest for that proposed rate adjustment. Only one protest per parcel can be accepted. If a property owner and their tenant directly responsible for paying the water and/or wastewater bill file separate protests for the same parcel, only one protest will be counted. Customers receiving water and wastewater service can submit protests on either or both services, and protests for both services can be submitted in a single document.

### TO COMPLETE A VALID WRITTEN PROTEST:

1. Handwrite or type a letter that states: *“I protest the water and/or wastewater rate adjustment.”*
2. Sign your protest and print your name. All letters must include the customer’s or property owner’s signature to be valid; an electronic signature cannot be counted.
3. Include your utility account number and the service address [or Assessor’s Parcel Number (APN)] for the utility account. Property owners who lease their property and do not pay for water and/or wastewater service are only required to list the service address or APN.
4. Deliver the Written Protest to the District:
  - Mail your letter: NTPUD Proposed Rate Adjustment, c/o NTPUD, P.O. Box 139, Tahoe Vista, CA 96148;
  - Hand deliver it to the NTPUD Administration Offices: 875 National Avenue, Tahoe Vista, CA 96148;
  - Hand deliver it to the District Clerk prior to the close of the public hearing.

**All protests must be received by the North Tahoe Public Utility District before the close of the public hearing on March 7, 2024.** Under California Government Code section 53759, there is a 120-day statute of limitations for challenging any new, increased, or extended fee or charge. This statute of limitations applies to the water and wastewater service rates and charges proposed in this notice, and begins on the date that the resolution adopting the rates becomes effective.



# PROPOSED FIVE-YEAR RATE ADJUSTMENT CUSTOMER NOTIFICATION

LEARN MORE AND PARTICIPATE AT THESE PUBLIC MEETINGS:

## Utility Rate Open House

**February 13, 2024 from 6:00–8:00 p.m.**

North Tahoe Event Center  
8318 North Lake Blvd., Kings Beach, CA 96143

## Public Hearing

**March 7, 2024 at 5:00 p.m.**

North Tahoe Event Center  
8318 North Lake Blvd., Kings Beach, CA 96143

*If you would like additional information on the District, the proposed water and wastewater rate adjustments, and the District's five-year Capital Improvement Plan, please visit [ntpud.org](http://ntpud.org) or call (530) 546-4212.*

## AVISO AL CLIENTE DE AJUSTE DE TARIFA PROPUESTO A CINCO AÑOS

*Para recibir esta información en español,  
escanee este código o contáctenos al (530) 546-4212.*



*Scan for  
Spanish  
translation*

### AN IMPORTANT NOTE

There are two private water companies, **Agate Bay Water Company** and **Fulton Water Company**, that operate within the service boundaries of the North Tahoe Public Utility District. Customers served by either of these companies will only be impacted by the proposed wastewater rate adjustment, not the proposed water rate adjustment.