

NORTH TAHOE PUBLIC UTILITY DISTRICT

DATE: March 14, 2023

ITEM: G-1

FROM: Office of the General Manager

SUBJECT: Water and Sewer Utilities Cost of Service Study Workshop

RECOMMENDATION:

Receive a presentation from Shawn Korn of HDR Engineering and provide discussion and feedback on the District's Cost of Service Study. No action by the Board of Directors is agendized for this item.

DISCUSSION:

At the November 14, 2017 meeting, the Board authorized staff to issue a Request for Proposals (RFP) for a Cost of Service Study on behalf of the District. The results of which ranked HDR Engineering (HDR) highest based on the review of the proposals, pricing, and reference checks. At the April 10, 2018 meeting, the Board authorized the General Manager to negotiate and execute an agreement for Cost of Service Study with HDR.

The Board, District Staff, and HDR worked diligently across multiple public meetings to analyze the District's cost of service as well as its existing water and sewer rates. A major outcome of this effort was the development of proposed rate structures for both water and sewer that would be implemented over five years and in compliance with the State of California Proposition 218.

The effort included HDR attendance at public meetings, the development of an online webinar communicating the Cost of Service Study process and outcomes, as well as the design of the outreach materials.

Upon completion of the Study, the Board approved the implementation of a new fiveyear rate structure at the November 12, 2019 Public Hearing, with an effective date beginning January 1, 2020 and running through June 30, 2024.

With the District nearing the end of the current five-year rate period, it is now time to undertake a new Cost of Service Study to assess the District's utility rates relative to its projected costs over the next five-year period. This next step in the District's on-going "rate maintenance" effort is consistent with industry best practices, Board discussion during the previous Cost of Service Study, and the priorities established for the Fiscal Year 22/23 Operating Budget and the District's new five-year Strategic Plan. Further, the priorities established by the Board of Directors in the District's five-year Capital Improvement Plan are dependent on the ability of utility rate revenue to fund them.

At the September 13, 2022 meeting, the Board of Directors authorized a contract with HDR to execute the Cost of Service Study for the next five-year period. Since that time, staff has been working with HDR on the data gathering phase of the project. This workshop serves as the kick-off of the study effort with the Board of Directors.

STRATEGIC PLAN ALIGNMENT:

Goal 3: Enhance District governance and partnerships – Objective B: Ensure financial sustainability of the District – Tactic 2: Complete and implement new Five-year Rate Structure – Activity a: Engage a consultant to conduct a cost-of-service study; and – Activity b: Assemble internal support team with an identified sponsor; and – Activity c: Staff recommendation presented to Board for consideration and adoption in compliance with California Proposition 218 requirements.

ATTACHMENTS: Cost of Service Study PowerPoint Presentation

REVIEW TRACKING:

Bus 4. Approved By:

Bradley A. Johnson, P.E. General Manager/CEO







North Tahoe Public Utility District Overview of the Sewer and Water Cost of Service Study March 14, 2023

Overview of the Presentation

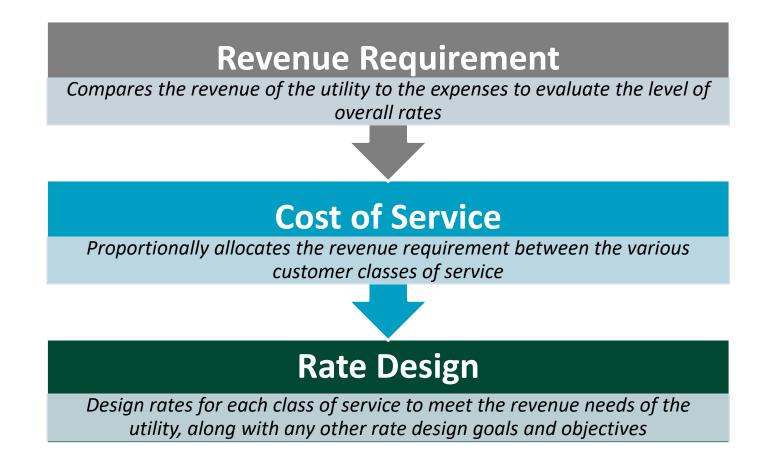
- Review the Purpose of the Cost of Service Study
- Overview of Setting Cost Based Rates
- Prior Study Outcomes
- Current Study Goals and Objectives
- Study Schedule



Purpose of the Study

- Develop an analysis to financially sustain the District's water and sewer infrastructure
 - Proposed rates for the next five-year rate setting period
- Reflect prudent financial planning criteria
 - $_{\odot}$ Maintain target debt service coverage (DSC) ratio
 - Adequate rate funding of capital infrastructure
 - $_{\circ}$ Meet target reserve balances
- Meet the intent of the requirements laid out in Proposition 218
 - $_{\odot}\,$ Develop proportional and cost-based rates
 - Provide administrative record
- Develop the analyses using generally accepted methodologies and the District's system and customer characteristics

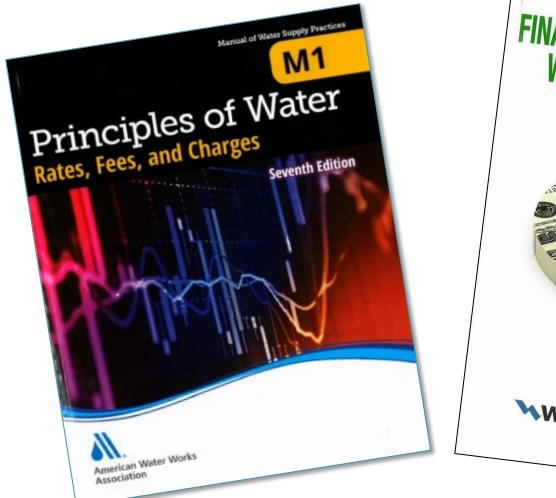
Developing Cost-Based Rates

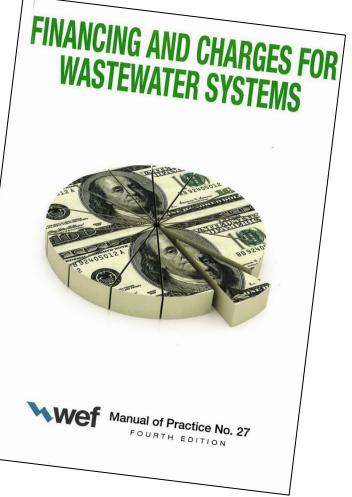


Proposition 218 – Setting Cost-Based Rates

- Proposition 218 is a California constitutional amendment designed to protect taxpayers by limiting the methods by which local governments can create or increase taxes, fees and charges without taxpayer consent
- Proposition 218 is not prescriptive in defining a "cost-based" rate
- In part, Proposition 218 requires
 - $_{\circ}$ Fees shall not exceed the **reasonable cost** of providing the service
 - $_{\odot}\,$ Fees shall not exceed the **proportional cost** of providing the service
- Cost of service analysis results (<u>unit costs</u>) are the foundation of the proposed rates
 - Nexus between cost to provide service (expenses) and rates (fixed and variable) charged to customers (revenues)

Defining Generally Accepted





Overview of the Revenue Requirement

| Compares utility revenues to expenses | Determines if revenue (rate) adjustments are necessary |
|-------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Uses prudent financial planning criteria | Adequate funding of renewal and replacements Maintaining sufficient ending reserve balances |
| Reviews a specific time period | Typically a five-to-ten-year period |
| Utility is analyzed on a "stand-alone basis" | No transfer of funds from other District funds Rates need to support operations and capital |
| Utilizes the "cash basis" methodology | Generally accepted method for municipal utilities |

Revenue Requirement Best Practices & Policy Discussion

Meeting Debt Service Coverage Ratios

• DSC Target of >2.0 X

Prudent Funding of Annual R&R

• Equal or greater than annual depreciation expense

Meet Ending Reserve Fund Targets

- O&M = 90 days Minimum
- Capital = Target Average Annual Capital

Levels of Service

- R&R funding
- Additional programs/practices

Proper use of Connection Fees

Growth related projects or growth related debt service

Overview of the Cost of Service

What is cost of service?

• Analysis to proportionally allocate the revenue requirement to the various customer classes of service

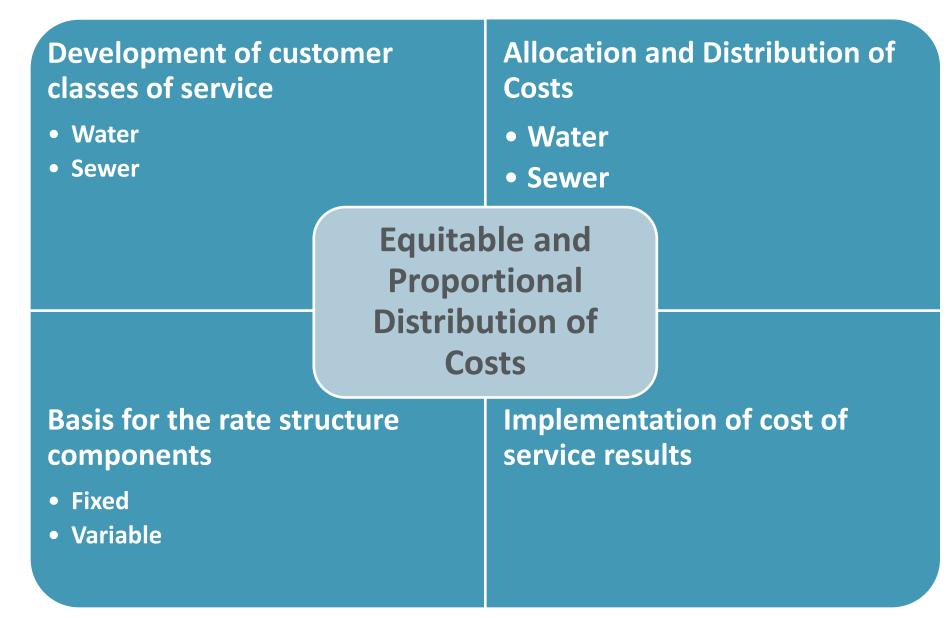
Why cost of service

- Generally accepted as "fair and equitable"
- Avoids subsidies
- Revenues reflect costs
- Meets the intent of **Proposition 218**

Objectives of Cost of Service

- Determine if subsidies exist
- Develop average *unit costs*

Cost of Service – Policy Discussion



Summary of the Cost of Service

Identifies the customer classes of service, or rate schedules for cost of service purposes

Reflects customer usage and facility requirements

Results in equitable and proportional rates

Provides the District with information for rate structure policy decisions

Results in unit cost which are the basis for the proposed rates

District reviews periodically to establish rate structure/cost relationships

Overview of Rate Design

Reflect the findings of the revenue requirement and cost of service analyses

Meet the rate design goals and objectives of the District Produce sufficient revenues to meet the target revenues of the utility, and each class of service

Are cost-based and proportional

Rate Design – Cost Structure

- Fixed

• Does not vary with sales

- Debt service, salaries, etc.
- Typically 80 95% of costs

- Variable

- Varies with sales
- Power, chemicals, etc.
- Typically 5 20% of costs

Rate Design – Goals and Objectives

Revenue Sufficiency and Stability

Easy to Understand (customer)

Easy to Administer (District)

Affordability

Efficient Use of the Resource

Equitable and non-discriminating (cost-based)

Legally Defendable

Current Sewer Rates

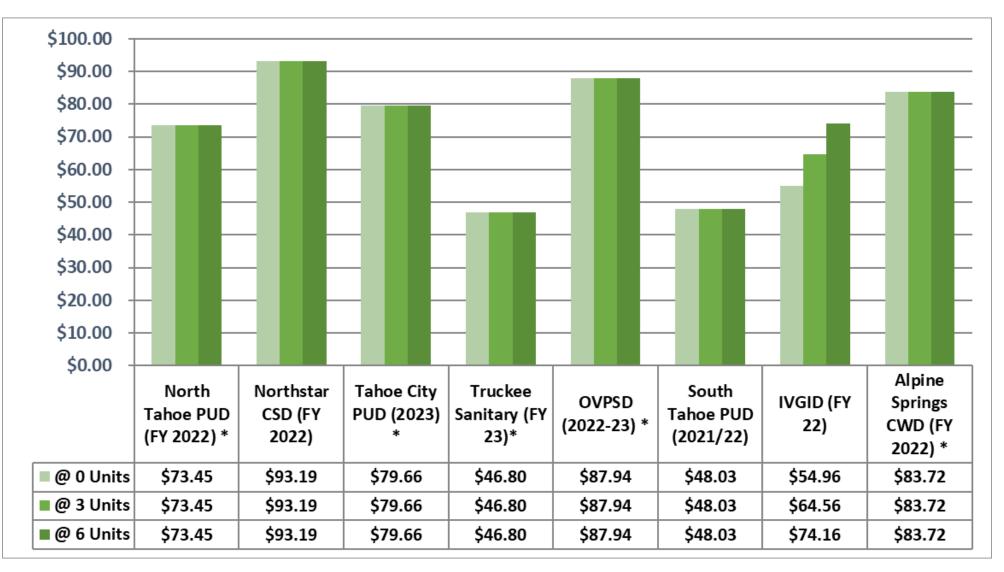
| | FY 2022-23 | FY 2023-24 | |
|---------------------------|---------------------------|------------|---------|
| Residential | | | |
| Base Rate | \$31.13 | \$34.67 | Per EDU |
| System Replacement Rate | 15.48 | 15.81 | Per EDU |
| State/Federal Mandate Fee | 1.34 | 1.37 | Per EDU |
| Total Residential | \$47.95 | \$51.86 | |
| Non-Residential | | | |
| Base Rate | See Non-Residential Table | | Per EDU |
| System Replacement Rate | See Non-Residential Table | | Per EDU |
| State/Federal Mandate Fee | 1.34 | 1.37 | Per EDU |

Current Sewer Rates (Cont'd)

| | Unit | FY 2022-23 | FY 2023-24 |
|---------------------------------|---------------------------------|------------|------------|
| Motel w/o kitchen | Per Living Unit/month | \$10.06 | \$11.20 |
| Motel w/kitchen | Per Living Unit/month | 13.11 | 14.60 |
| Campsite w/sewer | # of Sites/month | 20.09 | 22.37 |
| Campsite w/o sewer | # of Sites/month | 17.57 | 19.56 |
| Other Business | # of Fixture Units/month | 4.00 | 4.45 |
| Markets | <i># of Fixture Units/month</i> | 7.05 | 7.85 |
| Laundries | # of 10 lb Machines/month | 16.45 | 18.32 |
| Restaurants & Bars | | | |
| Inside Seating | # of Seats/month | 3.08 | 3.43 |
| Outside Seating | # of Seats/month | 1.02 | 1.13 |
| Theatres | # of Seats/month | 0.39 | 0.44 |
| Churches | # of Seats/month | 0.39 | 0.44 |
| Barber Shops | # of Service Chairs/month | 10.59 | 11.79 |
| Beauty Shops | # of Service Chairs/month | 17.57 | 19.56 |
| Schools | # of seats/month | 0.07 | 0.07 |
| Marina Boat Pumping Facility | Per | 34.80 | 38.76 |
| Swimming Pools | Per Pool/month | 8.00 | 8.91 |
| Snack Bars | # of fixture units/month | 3.08 | 3.43 |
| Motel Res / Stock Coop / Studio | Living Units/month | 26.61 | 29.64 |
| Animal Shelter | Per Account/month | 110.15 | 122.66 |
| Service Stations | # of service bays/month | 53.75 | 59.85 |

| | Unit | FY 2022-23 | FY 2023-24 |
|---------------------------------|---------------------------------|------------|------------|
| Motel w/o kitchen | Per Living Unit/month | \$5.00 | \$5.11 |
| Motel w/kitchen | Per Living Unit/month | 6.52 | 6.66 |
| Campsite w/sewer | # of Sites/month | 9.99 | 10.20 |
| Campsite w/o sewer | # of Sites/month | 8.73 | 8.92 |
| Other Business | <i># of Fixture Units/month</i> | 1.99 | 2.03 |
| Markets | <i># of Fixture Units/month</i> | 3.50 | 3.58 |
| Laundries | # of 10 lb Machines/month | 8.18 | 8.36 |
| Restaurants & Bars | | | |
| Inside Seating | # of Seats/month | 1.53 | 1.56 |
| Outside Seating | # of Seats/month | 0.51 | 0.52 |
| Theatres | # of Seats/month | 0.20 | 0.20 |
| Churches | # of Seats/month | 0.20 | 0.20 |
| Barber Shops | # of Service Chairs/month | 5.26 | 5.38 |
| Beauty Shops | # of Service Chairs/month | 8.73 | 8.92 |
| Schools | # of seats/month | 0.03 | 0.03 |
| Marina Boat Pumping Facility | Per | 17.30 | 17.68 |
| Swimming Pools | Per Pool/month | 3.98 | 4.06 |
| Snack Bars | # of fixture units/month | 1.53 | 1.56 |
| Motel Res / Stock Coop / Studio | Living Units/month | 13.23 | 13.51 |
| Animal Shelter | Per Account/month | 54.76 | 55.94 |
| Service Stations | # of service bays/month | 26.72 | 27.30 |

Sewer Utility Local Residential Bill Comparison



Current Water Rates

| | FY | FY |
|--------------------------|---------|---------|
| | 2022-23 | 2023-24 |
| Single Family | | |
| Fixed (\$/month) | | |
| Base | \$34.85 | \$35.55 |
| System Replacement | 29.96 | 30.58 |
| State/Federal Mandate | 1.62 | 1.67 |
| 0 -8,000 gallons | \$2.83 | \$2.89 |
| > 8,000 - 20,000 gallons | 3.04 | 3.10 |
| > 20,000 gallons | 3.32 | 3.39 |
| | | |

| Meter Size | Tier 1 | Tier 2 | Tier 3 |
|------------|-----------------|-------------------------|------------------------|
| 3/4" | 0 - 6,000 Gal | 6,000 - 41,000 Gal | 41,000 Gal & Greater |
| 1" | 0 - 11,000 Gal | 11,000 - 46,000 Gal | 46,000 Gal & Greater |
| 1 1⁄2" | 0 - 27,000 Gal | 27,000 - 116,000 Gal | 116,000 Gal & Greater |
| 2" | 0 - 41,000 Gal | 41,000 - 134,000 Gal | 134,000 Gal & Greater |
| 3" | 0 - 72,000 Gal | 72,000 - 161,000 Gal | 161,000 Gal & Greater |
| 4" | 0 - 112,000 Gal | 112,000 - 261,000 Gal | 261,000 Gal & Greater |
| 6" | 0 - 200,000 Gal | 200,000 - 460,000 Gal | 460,000 Gal & Greater |
| 8" | 0 - 560,000 Gal | 560,000 - 1,288,000 Gal | 1,288,000 Gal & Greate |

| | FY | FY |
|-----------------------------|----------|----------|
| | 2022-23 | 2023-24 |
| Multi-Residential | | |
| Fixed (\$/month) | | |
| Base | | |
| 3/4" | \$67.71 | \$69.06 |
| 1" | 118.53 | 120.90 |
| 1 1/2" | 304.82 | 310.92 |
| 2" | 460.58 | 469.79 |
| 3" | 812.82 | 829.08 |
| 4" | 1,266.70 | 1,292.04 |
| 6" | 2,257.00 | 2,302.14 |
| 8" | 6,319.60 | 6,445.99 |
| System Replacement | | |
| 3/4" | \$29.96 | \$30.58 |
| 1" | 47.08 | 48.05 |
| 1 1/2" | 121.06 | 123.57 |
| 2" | 182.93 | 186.71 |
| 3" | 322.82 | 329.49 |
| 4" | 503.09 | 513.49 |
| 6" | 998.69 | 1,019.34 |
| 8" | 2,796.32 | 2,854.14 |
| Dwelling Unit Fee | \$0.00 | \$0.00 |
| State/Federal Mandate | \$1.62 | \$1.67 |
| Variable (\$/1,000 gallons) | | |
| Tier 1 | \$2.78 | \$2.84 |
| Tier 2 | 2.90 | 2.96 |
| Tier 3 | 3.17 | 3.23 |
| * Tiers vary by meter size | | |

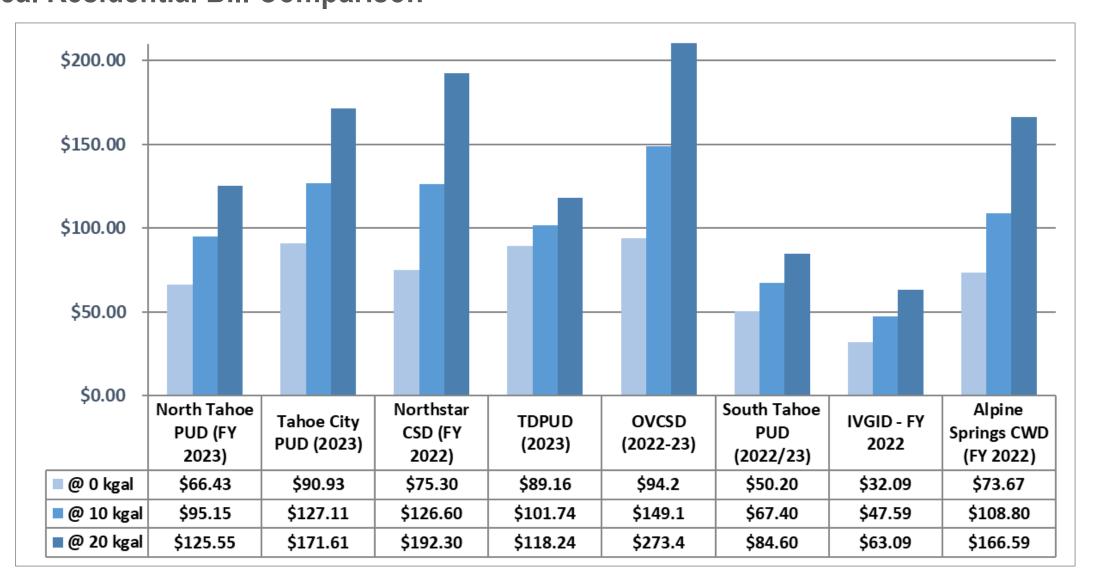
Current Water Rates (Cont'd)

| | FY | FY |
|-----------------------------|----------|----------|
| | 2022-23 | 2023-24 |
| Commercial/Industrial | | |
| Fixed (\$/month) | | |
| Base | | |
| 3/4" | \$51.42 | \$52.45 |
| 1" | 90.02 | 91.82 |
| 1 1/2" | 231.49 | 236.12 |
| 2" | 349.78 | 356.78 |
| 3" | 617.29 | 629.64 |
| 4" | 961.98 | 981.22 |
| 6" | 1,714.06 | 1,748.34 |
| 8" | 4,799.36 | 4,895.35 |
| System Replacement | | |
| 3/4" | \$29.96 | \$30.58 |
| 1" | 47.08 | 48.05 |
| 1 1/2" | 121.06 | 123.57 |
| 2" | 182.93 | 186.71 |
| 3" | 322.82 | 329.49 |
| 4" | 503.09 | 513.49 |
| 6" | 998.69 | 1,019.36 |
| 8" | 2,796.32 | 2,854.14 |
| State/Federal Mandate | \$1.62 | \$1.67 |
| Variable (\$/1,000 gallons) | | |
| Tier 1 | \$2.79 | \$2.85 |
| | 2.99 | 3.05 |
| Tier 2 | | |

| | FY | FY |
|-----------------------------|----------|----------|
| | 2022-23 | 2023-24 |
| Common Motor (Invigation) | | |
| Common Meter (Irrigation) | 1 | |
| Fixed (\$/month) Base | | |
| | Ć10 F4 | ć10.01 |
| 3/4" | \$18.54 | \$18.91 |
| 1" | 32.46 | 33.11 |
| 1 1/2" | 83.48 | 85.15 |
| 2" | 126.14 | 128.66 |
| 3" | 222.60 | 227.05 |
| 4" | 346.90 | 353.84 |
| 6" | 618.11 | 630.47 |
| 8" | 1,730.69 | 1,765.31 |
| System Replecement | | |
| 3/4" | \$30.61 | \$31.22 |
| 1" | 53.58 | 54.65 |
| 1 1/2" | 137.78 | 140.54 |
| 2" | 208.19 | 212.35 |
| 3" | 367.41 | 374.76 |
| 4" | 572.57 | 584.02 |
| 6" | 1,020.20 | 1,040.60 |
| 8" | 2,856.56 | 2,913.69 |
| State/Federal Mandate | \$1.62 | \$1.67 |
| Variable (\$/1,000 gallons) | | |
| Tier 1 - 0 - 41,000 gallons | \$3.25 | \$3.32 |
| Tier 2 > 41,000 gallons | 3.62 | 3.69 |
| * Tiers vary by meter size | | |

19

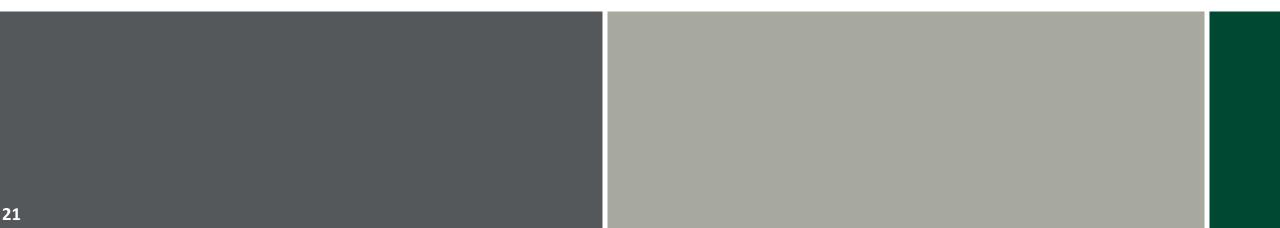
Water Utility Local Residential Bill Comparison



Prior Study Outcomes

- Established the Administrative and Parks funding through property tax
 Transitioned sewer O&M funding away from property tax funding
- Updated the water and sewer rate structure to cost-based levels
 Specific tiered rate structure for residential customers
- Updated the water and sewer connection fees to cost-based levels

 $_{\odot}$ Simplified the rate structure on a per EDU basis



Study Goals and Objectives

- Review and update capital funding analysis
- Review general and administrative expense allocation
- Review fixed/variable revenue through rates
- Update the sewer and water rates

Study Opportunities

- Evaluate alternatives for cluster meters (HOAs)
- Revise current non-residential sewer rate (EDU basis) to a meter size basis (like water)
- Revise current non-residential sewer connection fee (EDU basis) to a meter size basis (like water)
- Develop flat, unmetered, water rates for future potential use

- Gain Board feedback and input
- Develop draft technical analyses
- Review draft analysis with District staff
- Present preliminary results and key issues to Board
 - $_{\circ}~$ Gain feedback and policy input
- Finalize cost of service study technical analysis
 - Targeting November 2023 public hearing

Board Discussion

