

How to Read the NTPUD Utility Bill

Account Information Header:

Customer #: NTPUD Account Number

Service Address: Address of Service

Assessor's Parcel Number (APN): Placer County Parcel number of property

Billing Period: Dates to which charges apply.

Billing Date: Date Bill was produced

Due Date: Date Payment is due. The total amount due is payable upon receipt. Current charges become past due in 30 days and delinquent in 60 days after the billing date. Postmarks are not acceptable.

Water Usage History:

Serial Number: Serial Number of your meter

Previous Reading: Date and Reading of last meter reading. The meter reading is in thousands of gallons.

Current Reading: Date and Reading of the current month's meter reading. The meter reading is in thousands of gallons.

Current Month Usage: Consumption in thousands of gallons. The difference is the current vs. previous readings.

Usage History Chart:

Vertical Scale: Thousands of gallons of water used

Horizontal Scale: Water consumption for current month and previous year.

Prior Usage: Monthly consumption for the previous year.

Current Usage: Monthly consumption for the current year.

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Current Charges:

Visit the Rate Information page on the website (ntpud.org/rate-information) or contact the District (530-546-4212) for a breakdown of sewer charge detail and water usage allowances, water tiers for businesses and larger residential meters, or more information on the charges

listed below.

Water SR Fee: System Replacement Fees collected on this line item are used for system Infrastructure replacement projects only.

Water Base Rate: Base Rate for water service at your property. This charge covers operating costs that exist year-round, whether your home is occupied or not, and ensure year-round fire protection and on-demand water service.

Sewer Service: Monthly Sewer service rate which covers operating costs for sewer collection and transport based on type of Billing Units. Tahoe Truckee Sanitation Agency (ttsa.net) provides sewer treatment for the region.

System Replacement Fee: Fees collected on this line item are used for system Infrastructure replacement projects only.

Federal/State Mandate Fee: Fees collected on this line item are used for expenditures mandated by Federal and State regulations.

Payment Options & eBills:

Customers are encouraged to sign up to receive eBills and to use the District's online payment system to pay their bills or to sign up for Autopay. Visit www.ntpud.org/paperless for more information on all payment methods. Payments may also be made in person/by mail or left in the night depository at the District's office at 875 National Avenue in Tahoe Vista. We accept cash, check, credit/debit card, or money order. Please do not leave cash in the depository.

Tier Breakdown: Visit our [rates page Water Rates document](#) to view tier breakdown of water consumption variables.