

State Waterboard 2021 EAR

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Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

CA3110001 NORTH TAHOE PUD - MAIN

To view last year's report, click here ([../TakeSurvey/PreviousSummary?surveysTakenId=442588](#)).

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DRINKING WATER SYSTEM'S 2021 ANNUAL REPORT TO THE DIVISION OF DRINKING WATER FOR THE YEAR ENDING DECEMBER 31, 2021 [Section 116530 Health & Safety Code]

WATER SYSTEM INFORMATION

Water System No.:
 Water System Name:
 Water System Classification: [?](#)
 (../Content/2021EARHelp.htm#1.1)
 Related Regulating Agency: [?](#)
 (../Content/2021EARHelp.htm#1.2)

- Pick one--
- Local Government
- State or Federal Government
- Privately owned, PUC-regulated, for profit water company
- Privately owned, non-PUC-regulated (Community Water System)
- Privately owned Mutual Water Company or Association
- Privately owned business (non-community)

If the address recorded is a PO Box or similar, please update to a physical address that would most accurately describe the location of the water system.

Physical location [?](#)
 (../Content/2021EARHelp.htm#1.1)
 Address 1
 Address 2
 City
 Zip Code
 General Office Phone: [?](#)
 (../Content/2021EARHelp.htm#1.3)
 (with area code)
 Web site address:

Answer fields shaded yellow are **Mandatory Questions** and must be answered to complete this report. Based on previous answers, some answer fields are shaded salmon indicating **Conditionally Mandatory Questions**. Any missed responses to Mandatory and Conditionally Mandatory questions will be shown in the [Finalize Section](#).

CERTIFICATION FOR REDUCTION OF ANNUAL FEES FOR PUBLIC WATER SYSTEMS SERVING A DISADVANTAGED COMMUNITY (DAC) [\(?\)](#) ([../Content/2021EARHelp.htm#1.5](#))

Check this box if you are **requesting** a Disadvantaged Community (DAC) fee annual reduction. You must complete a DAC Certification Form (https://www.waterboards.ca.gov/resources/fees/drinking_water/docs/dac_certification_form.pdf) and upload the form below. Once you have completed the form found in the link, save it to your desktop, and use the upload feature below beginning with "Choose Files."

Before receiving a fee reduction, State Water Resources Control Board must conduct review.

No file chosen

If you have questions about completing DAC Certification Form or about the DAC fee reduction, please contact the Program Liaison Unit at DDW-PLU@waterboards.ca.gov (mailto:DDW-PLU@waterboards.ca.gov).

0%

REPORT STARTED BY [\(?\)](#) ([../Content/2021EARHelp.htm#1.6](#))

Name:
 Title:
 Work phone:
 Cell phone:
 Email address:

Please be aware that all comment boxes throughout this electronic annual report will be made publicly available WITH THE EXCEPTION of the comment box below. Only Waterboard staff and other people with your water system's login credentials will have access to this comment box. You are encouraged to provide any comments that you believe may help improve this annual report process.

PRIVATE COMMENTS: [\(?\)](#) ([../Content/2021EARHelp.htm#1.7](#))

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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2. Public Water System Contacts [\(?\)](#) ([../Content/2021EARHelp.htm#2.a](#))

IMPORTANT: Each water system must have one and only one Administrative Contact AND one and only one Financial Contact. The same person may be both the Administrative and Financial Contacts.

Please provide an email address for the Administrative Contact as most email communication from the Division of Drinking Water will be sent to the email address of the Administrative Contact.

The Address, Business phone number and Email entered for the **Administrative Contact will be publicly accessible** at: <https://sdwis.waterboards.ca.gov/PDWWW/> (<https://sdwis.waterboards.ca.gov/PDWWW/>)

NEW To complete this section, review all the CURRENT CONTACTS associated with the water system, if there are no changes and no new contact to add you can proceed to the next section.

CURRENT CONTACT: To edit a contact, select the "Edit Contact" checkbox, this will allow for editing all fields except the contact name. To indicate an individual should no longer be associated with the water system, select the "Remove Contact" checkbox.

NEW CONTACT: To add a new contact for the water system scroll down to the bottom of the table after the "ADD NEW CONTACT HERE" header and enter the contact information for the new contact.

CURRENT CONTACTS	CONTACT RECORD	PHONE TYPE (?) (../Content/2021EARHelp.htm#2.1)	PHONE NO. & EXTENSION	CONTACT TYPE (?) (../Content/2021EARHelp.htm#2.2) (Modify with checkbox)
Contact 1		Business	<input type="text" value="(530) 553-5450"/> <input type="text" value="YY"/>	<input type="checkbox"/> Remove Contact 1 <input checked="" type="checkbox"/> Edit Contact 1
First Name, Middle Initial	<input type="text" value="KEN"/>	Home	<input type="text" value="YY"/> <input type="text" value="YY"/>	<input checked="" type="checkbox"/> Administrative <input checked="" type="checkbox"/> Operator
Last Name	<input type="text" value="FISCHER"/>			

Title	UTIL OPERATIONS MGR	Facsimile	YY	YY	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1	PO Box 139	Mobile	(775) 790-5597	YY	<input checked="" type="checkbox"/> Designated Operator In Charge	<input checked="" type="checkbox"/> Sampler / Water Quality
Address 2						
City	TAHOE VISTA	Emergency	YY	YY	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State	CA					
Zip Code	96148					
Email 1	YY	Email 2	YY		<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
					<input checked="" type="checkbox"/> Carbon Copy	
Contact 2						
First Name, Middle Initial	BOB	Business	(530) 546-4212	YY	<input checked="" type="checkbox"/> Remove Contact 2	<input type="checkbox"/> Edit Contact 2
Last Name	ORR	Home	YY	YY	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Title	UTILITY OPS. SUPERVI	Facsimile	(530) 546-2652	YY	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1	PO Box 139	Mobile	(775) 771-0695	YY	<input type="checkbox"/> Designated Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2						
City	TAHOE VISTA	Emergency	YY	YY	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State	CA					
Zip Code	96148					
Email 1	borr@ntpud.org	Email 2	YY		<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
					<input type="checkbox"/> Carbon Copy	
Contact 3						
First Name, Middle Initial	MICHAEL	Business	(530) 553-5452	YY	<input type="checkbox"/> Remove Contact 3	<input checked="" type="checkbox"/> Edit Contact 3
Last Name	WARREN	Home	YY	YY	<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Operator
Title	LEAD TECHNICIAN	Facsimile	YY	YY	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1	P.O. Box 139	Mobile	YY	YY	<input type="checkbox"/> Designated Operator In Charge	<input checked="" type="checkbox"/> Sampler / Water Quality
Address 2						
City	TAHOE VISTA	Emergency	(530) 414-1246	YY	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State	CA					
Zip Code	96148					
Email 1	mwarren@ntpud.org	Email 2	YY		<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
					<input type="checkbox"/> Carbon Copy	
Contact 4						
First Name, Middle Initial	JAMES	Business	(530) 414-8531	YY	<input type="checkbox"/> Remove Contact 4	<input checked="" type="checkbox"/> Edit Contact 4
Last Name	SCHNEIDER	Home	YY	YY	<input type="checkbox"/> Administrative	<input checked="" type="checkbox"/> Operator
Title	LEAD TECHNICIAN	Facsimile	YY	YY	<input type="checkbox"/> Financial	<input checked="" type="checkbox"/> Emergency
Address 1	PO Box 139	Mobile	YY	YY	<input checked="" type="checkbox"/> Designated Operator In Charge	<input checked="" type="checkbox"/> Sampler / Water Quality
Address 2						
City	TAHOE VISTA	Emergency	YY	YY	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State	CA					
Zip Code	96148					
Email 1	YY	Email 2	YY		<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
					<input type="checkbox"/> Carbon Copy	

Contact 5							
First Name, Middle Initial	<input type="text" value="BRAD"/>	Business	<input type="text" value="(530) 553-5410"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Remove Contact 5	<input type="checkbox"/>
Last Name	<input type="text" value="JOHNSON"/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input checked="" type="checkbox"/>	Administrative	<input type="checkbox"/>
Title	<input type="text" value="GENERAL MANAGER"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input checked="" type="checkbox"/>	Financial	<input type="checkbox"/>
Address 1	<input type="text" value="P.O. Box 139"/>	Mobile	<input type="text" value="(510) 915-5654"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Designated Operator In Charge	<input type="checkbox"/>
Address 2	<input type="text" value=""/>						<input type="checkbox"/>
City	<input type="text" value="TAHOE VISTA"/>	Emergency	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Contract Operator	<input checked="" type="checkbox"/>
State	<input type="text" value="CA"/>						
Zip Code	<input type="text" value="96148"/>						
Email 1	<input type="text" value="bjohnson@ntpud.org"/>	Email 2	<input type="text" value="YY"/>		<input type="checkbox"/>	Owner	<input type="checkbox"/>
					<input type="checkbox"/>	Carbon Copy	
Contact 6							
First Name, Middle Initial	<input type="text" value="YY"/>	Business	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Remove Contact 6	<input type="checkbox"/>
Last Name	<input type="text" value="YY"/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Administrative	<input type="checkbox"/>
Title	<input type="text" value="YY"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Financial	<input type="checkbox"/>
Address 1	<input type="text" value="YY"/>	Mobile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Designated Operator In Charge	<input type="checkbox"/>
Address 2	<input type="text" value="YY"/>						<input type="checkbox"/>
City	<input type="text" value="YY"/>	Emergency	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Contract Operator	<input type="checkbox"/>
State	<input type="text" value="YY"/>						
Zip Code	<input type="text" value="YY"/>						
Email 1	<input type="text" value="YY"/>	Email 2	<input type="text" value="YY"/>		<input type="checkbox"/>	Owner	<input type="checkbox"/>
					<input type="checkbox"/>	Carbon Copy	
Contact 7							
First Name, Middle Initial	<input type="text" value="YY"/>	Business	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Remove Contact 7	<input type="checkbox"/>
Last Name	<input type="text" value="YY"/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Administrative	<input type="checkbox"/>
Title	<input type="text" value="YY"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Financial	<input type="checkbox"/>
Address 1	<input type="text" value="YY"/>	Mobile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Designated Operator In Charge	<input type="checkbox"/>
Address 2	<input type="text" value="YY"/>						<input type="checkbox"/>
City	<input type="text" value="YY"/>	Emergency	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Contract Operator	<input type="checkbox"/>
State	<input type="text" value="YY"/>						
Zip Code	<input type="text" value="YY"/>						
Email 1	<input type="text" value="YY"/>	Email 2	<input type="text" value="YY"/>		<input type="checkbox"/>	Owner	<input type="checkbox"/>
					<input type="checkbox"/>	Carbon Copy	
Contact 8							
First Name, Middle Initial	<input type="text" value="YY"/>	Business	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Remove Contact 8	<input type="checkbox"/>
Last Name	<input type="text" value="YY"/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Administrative	<input type="checkbox"/>
Title	<input type="text" value="YY"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Financial	<input type="checkbox"/>
Address 1	<input type="text" value="YY"/>	Mobile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Designated Operator In Charge	<input type="checkbox"/>
Address 2	<input type="text" value="YY"/>						<input type="checkbox"/>
City	<input type="text" value="YY"/>	Emergency	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/>	Contract Operator	<input type="checkbox"/>
State	<input type="text" value="YY"/>						
Zip Code	<input type="text" value="YY"/>						

Email 1	<input type="text" value="YY"/>	Email 2	<input type="text" value="YY"/>	<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
				<input type="checkbox"/> Carbon Copy	
ADD NEW CONTACTS HERE ? (../Content/2021EARHelp.htm#2.2)					
NEW CONTACT	CONTACT RECORD	PHONE TYPE ? (../Content/2021EARHelp.htm#2.3.a)	PHONE NO. & EXTENSION		CONTACT TYPE (Pick all that apply)
New 1 First Name, Middle Initial	<input type="text" value="Jason"/>	Business	<input type="text" value="(530) 553-5456"/>	<input type="text" value="YY"/>	<input checked="" type="checkbox"/> Administrative <input checked="" type="checkbox"/> Operator
Last Name	<input type="text" value="Dicey"/>				
Title	<input type="text" value="Operations Superintendent"/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Financial <input checked="" type="checkbox"/> Emergency
Address 1	<input type="text" value="P.O. Box 139"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Operator In Charge <input type="checkbox"/> Sampler / Water Quality
Address 2	<input type="text" value="YY"/>	Mobile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
City	<input type="text" value="Tahoe Vista"/>	Emergency	<input type="text" value="(530) 414-3863"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Contract Operator <input type="checkbox"/> Legal
State	<input type="text" value="CA"/>				
Zip Code	<input type="text" value="96148"/>				
Email 1	<input type="text" value="jdicey@ntpud.org"/>	Email 2	<input type="text" value="YY"/>	<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
				<input type="checkbox"/> Carbon Copy	
Add Additional Contact ? (../Content/2021EARHelp.htm#2.3)					(pick all that apply)
New 2 First Name, Middle Initial	<input type="text" value="Michael"/>	Business	<input type="text" value="(530) 553-5453"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Administrative <input checked="" type="checkbox"/> Operator
Last Name	<input type="text" value="Harper"/>				
Title	<input type="text" value="Water Quality Control Tech."/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Financial <input checked="" type="checkbox"/> Emergency
Address 1	<input type="text" value="P.O. Box 139"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Operator In Charge <input checked="" type="checkbox"/> Sampler / Water Quality
Address 2	<input type="text" value="YY"/>	Mobile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
City	<input type="text" value="Tahoe Vista"/>	Emergency	<input type="text" value="(530) 386-2321"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Contract Operator <input type="checkbox"/> Legal
State	<input type="text" value="CA"/>				
Zip Code	<input type="text" value="96148"/>				
Email 1	<input type="text" value="mharper@ntpud.org"/>	Email 2	<input type="text" value="YY"/>	<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
				<input type="checkbox"/> Carbon Copy	
Add Additional Contact					(pick all that apply)
New 3 First Name, Middle Initial	<input type="text" value="Joe"/>	Business	<input type="text" value="(530) 553-5430"/>	<input type="text" value="YY"/>	<input checked="" type="checkbox"/> Administrative <input type="checkbox"/> Operator
Last Name	<input type="text" value="Pomroy"/>				
Title	<input type="text" value="Engineering Manager"/>	Home	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Financial <input checked="" type="checkbox"/> Emergency
Address 1	<input type="text" value="P.O. Box 139"/>	Facsimile	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Operator In Charge <input type="checkbox"/> Sampler / Water Quality
Address 2	<input type="text" value="YY"/>	Mobile	<input type="text" value="(775) 233-7069"/>	<input type="text" value="YY"/>	
City	<input type="text" value="Tahoe Vista"/>	Emergency	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="checkbox"/> Contract Operator <input type="checkbox"/> Legal
State	<input type="text" value="CA"/>				
Zip Code	<input type="text" value="96148"/>				
Email 1	<input type="text" value="jpomroy@ntpud.org"/>	Email 2	<input type="text" value="YY"/>	<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
				<input type="checkbox"/> Carbon Copy	
Add Additional Contact					(pick all that apply)

New 4 First Name, Middle Initial	YY	Business	YY	YY	<input type="checkbox"/> Administrative	<input type="checkbox"/> Operator
Last Name	YY					
Title	YY	Home	YY	YY	<input type="checkbox"/> Financial	<input type="checkbox"/> Emergency
Address 1	YY	Facsimile	YY	YY	<input type="checkbox"/> Operator In Charge	<input type="checkbox"/> Sampler / Water Quality
Address 2	YY	Mobile	YY	YY		
City	YY	Emergency	YY	YY	<input type="checkbox"/> Contract Operator	<input type="checkbox"/> Legal
State	YY					
Zip Code	YY					
Email 1	YY	Email 2	YY		<input type="checkbox"/> Owner	<input type="checkbox"/> Funding
					<input type="checkbox"/> Carbon Copy	

COMMENTS (Note: Comments will be made publicly available): [?](#) (../Content/2021EARHelp.htm#2.4) YY

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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3. Population Served [?](#) (../Content/2021EARHelp.htm#3)

Total Population in DDW Records: [?](#) (../Content/2021EARHelp.htm#3.1)

Population Type ? (../Content/2021EARHelp.htm#3.2)	Population Count	Annual Operating Period ? (../Content/2021EARHelp.htm#3.3)				End Date
		Begin Date	MM	DD	MM	
Residential	<input type="text" value="5300"/>	<input type="text" value="01"/>	<input type="text" value="01"/>	<input type="text" value="12"/>	<input type="text" value="31"/>	
Transient	<input type="text" value="4700"/>	<input type="text" value="05"/>	<input type="text" value="15"/>	<input type="text" value="09"/>	<input type="text" value="30"/>	
Non-Transient	<input type="text" value="0"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	

- Method Used to Determine Population: [?](#) (../Content/2021EARHelp.htm#3)
- Pick one--
 - Most recent United States census data
 - Multiplied number of service connections by 3.3
 - Determined total number of dwelling units and multiplied by 2.8
 - Other

If population is based on "Other", identify the methods or sources of how it was estimated:

[Water Service area matches population.](#)

List the names of communities served by the system identifying both incorporated and unincorporated areas:

[Tahoe Vista](#), [Kings Beach](#), [Brockway Springs](#), [Brockway Vista](#)

COMMENTS (Note: Comments will be made publicly available): [?](#) (../Content/2021EARHelp.htm#3.4) YY

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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4. Number of Service Connections [?](#) ([../Content/2021EARHelp.htm#4](#))

A. Active Service Connections:

Total Active Potable Water Connections currently in Division of Drinking Water database:

The total number of Service Connections as of December 31, 2021 must be reported as either **Unmetered** or **Metered** for each Service Connection Type as appropriate. [?](#) ([../Content/2021EARHelp.htm#4.1](#))

TYPE	Potable Water			
	Unmetered	Metered	2021	2020
				Total*Total*
Do NOT report fire sprinkler connections and fire hydrants. These connections are not counted toward "service connections" for compliance purposes.				
<u>Single-family Residential:</u>	<input type="text" value="0"/>	<input type="text" value="2766"/>	<input type="text" value="2766"/>	<input type="text" value="2638"/>
single family detached dwellings				
<u>Multi-family Residential:</u>	<input type="text" value="0"/>	<input type="text" value="257"/>	<input type="text" value="257"/>	<input type="text" value="292"/>
Apartments, condominiums, town houses, duplexes and trailer parks				
<u>Commercial/Institutional:</u>	<input type="text" value="0"/>	<input type="text" value="213"/>	<input type="text" value="213"/>	<input type="text" value="295"/>
Retail establishments, office buildings, laundries, schools, prisons, hospitals, dormitories, nursing homes, hotels, churches, campgrounds				
<u>Industrial:</u>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
All manufacturing				
<u>Landscape Irrigation:</u>	<input type="text" value="0"/>	<input type="text" value="35"/>	<input type="text" value="35"/>	<input type="text" value="35"/>
Parks, play fields, cemeteries, median strips, golf courses				
<u>Agricultural Irrigation:</u>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Irrigation of commercially-grown crops				
Total Active Connections*	<input type="text" value="0"/>	<input type="text" value="3271"/>	<input type="text" value="3271"/>	<input type="text" value="3260"/>
* Calculated field				

B. Number of Inactive Connections (all types)

Include only service connections that have been physically disconnected (e.g. meter removed) from the water system. All other service connections should be considered as "Active."

Urban Water Supplier (UWS) questions [?](#) ([../Content/2021EARHelp.htm#4.2](#))

These questions are specific to Urban Water Suppliers. In order to streamline reporting, we are only asking these questions to the largest system in the Urban Water Supplier's area. Responses should be provided for your entire agency. If you are uncertain which agency you are reporting for, please contact waterconservation@waterboards.ca.gov (mailto:waterconservation@waterboards.ca.gov) for further guidance.

Please provide a comma-separated list of all water systems that are included in these urban water supplier questions. PWSIDs should be in the format CA#####.

C. Mixed Use Meters

If the connection categories below include some portion of residential connections, please check the boxes below:

- Commercial/Institutional
- Industrial
- Landscape Irrigation

D. Outdoor or Indoor meters/submeter

Does your water system keep records on outdoor irrigation meters or commercial, institutional, or industrial indoor submeters? [?](#) ([../Content/2021EARHelp.htm#4.2](#))

- Pick one--
- Yes
- No

D.1. Number of NON-residential customers required to have dedicated outdoor irrigation meters (excluding agricultural connections) [?](#) ([../Content/2021EARHelp.htm#UWS-Conn-NonResidential](#))

D.2. Number of Single-Family Residential customers with dedicated outdoor irrigation meters? [?](#) ([../Content/2021EARHelp.htm#UWS-Conn-SF-DI](#))

D.3. Number of Multi-Family Residential customers with dedicated outdoor irrigation meters? [?](#)
 (./Content/2021EARHelp.htm#UWS-Conn-MF-DI)

D.4. Number of Commercial, Institutional and Industrial customers with indoor submeters? [?](#)
 (./Content/2021EARHelp.htm#UWS-Conn-CII-SubMeter)

COMMENTS (Note: Comments will be made publicly available): [?](#) (./Content/2021EARHelp.htm#4.3)

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html)
 (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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5. Source Inventory [?](#) (./Content/2021EARHelp.htm#5)

Section A

A1

Large Water System [?](#) (./Content/2021EARHelp.htm#5.1) Sources are displayed by row to describe each water source type. The first column "Total No. Active" is prefilled from SDWIS, Division of Drinking Water database of repository. The list of sources is available through the Public Drinking Water Watch (<https://sdwis.waterboards.ca.gov/PDWW/>).

Type	Total No. Active	Total No. New/ Added in 2021	Total No. Inactivated in 2021	Total No. Destroyed in 2021
Active Groundwater Intakes (Wells) ? (./Content/2021EARHelp.htm#5.2.a)	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Active Surface Water Intakes (Raw) ? (./Content/2021EARHelp.htm#5.2.b)	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Active Purchased Water (GW) Connections ? (./Content/2021EARHelp.htm#5.2.c)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Active Purchased Water (SW) Connections ? (./Content/2021EARHelp.htm#5.2.d)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Standby Sources ¹ ? (./Content/2021EARHelp.htm#STANDBYSOURCES)	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Emergency Interconnections ? (./Content/2021EARHelp.htm#5.2.e)	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
Inactive Sources ? (./Content/2021EARHelp.htm#5.2.f) ²	<input type="text" value="2"/>		<input type="text" value="2"/>	<input type="text" value="0"/>
Pending Sources ? (./Content/2021EARHelp.htm#5.2.g) ³	<input type="text" value="0"/>		<input type="text" value="0"/>	<input type="text" value="0"/>

²Inactive sources are not approved as sources of supply and must be physically disconnected or similarly isolated.

A2. Discuss Changes To Above Sources

Incline Village General Improvement District Intertie has been in place for years but not accounted for on 5 A.1 Emergency Interconnections. We are adding it now.

Section B. Source Metering [?](#) (./Content/2021EARHelp.htm#5)

1. Are your water sources metered?
 --Pick one--
 Yes
 No

- Pick one--
- 2. Do you have equipment on hand to monitor groundwater levels at all your wells?
 - Yes
 - No
 - N/A, No Wells
- Pick one--
- 3. Do you routinely monitor the *static* water levels in your wells?
 - Yes
 - No
 - Not Applicable (no wells)
- Pick one--
- 4. Do you routinely monitor the *pumping* water levels in your wells?
 - Yes
 - No
 - Not Applicable (no wells)
- Pick one--
- 5. Are these levels recovering, declining or steady?:
 - Recovering
 - Declining
 - Steady
 - Not Applicable (no wells)
 - Don't Know

Section C. Standby Source Use [?](#) ([../Content/2021EARHelp.htm#5](#))

If a standby source was used in 2021 , provide the following information.

Name of the Standby Source used in 2021:	No. of days the Standby Source was in operation:	Were customers notified? (Y/N)	Was the Division of Drinking Water notified? (Y/N)	Describe the reason the Standby Source was used:
--	--	--------------------------------	--	--

COMMENTS (Note: Comments will be made publicly available): [?](#) ([../Content/2021EARHelp.htm#5.3](#))

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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To view last year's report, click here ([../TakeSurvey/PreviousSummary?surveysTakenId=442588](#)).

6. Water Supply and Delivery [?](#) ([../Content/2021EARHelp.htm#6](#))

Important Note Concerning Water Use Questions:

The California Water Code Section 10609(c)(4) states: "The state should identify opportunities for streamlined reporting, eliminate redundant data submissions, and incentivize open access to data collected by urban and agricultural water suppliers."

It has come to the Division of Drinking Water's attention that, between this electronic Annual Report and other reports, some public water systems experience (at least some) redundant reporting of water use information and opportunities to streamline reporting may exist.

- Are any questions in this section reported elsewhere?
- Pick one--
 - Yes
 - No

Name the report(s) containing the information requested in this Electronic Annual Report for the 2021 calendar year (reporting year):

Regulatory entity receiving the report(s), contact name, and phone number:

A. WATER PRODUCED, PURCHASED, AND SOLD

- Pick one--
- Gallons
- Million Gallons
- Acre-feet (AF)
- 100 cubic feet

Units of Measure for tables in Section 6A: [?](#) (../Content/2021EARHelp.htm#6.1)

- Volumes are based on:
- Pick one--
 - METERED VOLUMES
 - ESTIMATED VOLUMES

6.A1 - Water Produced, Purchased, and Sold [?](#) (../Content/2021EARHelp.htm#)

If **only total annual production is available**, report your monthly estimated volumes by dividing the total by 12 for monthly reporting. If you have no annual production, please use the checkboxes to prefill zero values and advance to subsection 6.A2 for water purchasing details.

A	B			C	D	E	F	G		H	I
Month	Potable Water			Finished Water Purchased or Received from another PWS	Total Amount of Potable Water*	Water Sold to Another PWS	Non-potable Water		Water Sold to Another PWS	Re	
	Water Produced from Groundwater (Wells)	Water Produced from Surface Water					Total Amount of Non-potable Water				
Check here if no production for every month	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
January	0.135	18.743	0	18.878	0	18.878	0	0	0		
February	0.068	23.017	0	23.085	0	23.085	0	0	0		
March	0.373	17.964	0	18.337	0	18.337	0	0	0		
April	1.073	16.358	0	17.431	0	17.431	0	0	0		
May	0.820	18.480	0	19.3	0	19.300	0	0	0		
June	1.477	33.621	0	35.098	0	35.098	0	0	0		
July	0.745	37.834	0	38.579	0	38.579	0	0	0		
August	1.433	43.222	0	44.655	0	44.655	0	0	0		
September	0.771	30.307	0	31.078	0	31.078	0	0	0		
October	0.166	28.142	0	28.308	0	28.308	0	0	0		
November	3.049	15.259	0	18.308	0	18.308	0	0	0		
December	0.050	16.664	0	16.714000000000002	0	16.714	0	0	0		
Annual Total*	10.16	299.611	0	309.771	0	309.771	0	0	0		
Percent Treated	YY										

PWS = Public Water System

*Calculated field

The **Maximum Day** is the day during 2021 with the highest total water usage. Provide the date for Maximum volume supplied to the Distribution System, and report individual volumes recorded that day for each supply type. [?](#) (../Content/2021EARHelp.htm#6.1)

Maximum Daily Demand (Date)	07/04/2021
Maximum Day - Groundwater (Volume)	YY
Maximum Day - Surface Water (Volume)	1.488
Maximum Day - Purchased or Received (Volume)	YY
Maximum Day - Total Potable Water (Calculated)	1.488
Maximum Day - Sold (Volume)	YY

6.A2 - Water Purchased or Sold or Transferred [?](#) (../Content/2021EARHelp.htm#6.2)

If water was Purchased/received from or Sold/delivered to another PWS, add the water system details to the table below. The prefilled rows are populated from Division of Drinking Water's SDWIS Database. Where changes are made in existing rows, please provide a comment describing the change.

WSID	WS Name	WSFID - Name	Buyer and/or Seller
------	---------	--------------	---------------------

6.A3 - Recycled Water Supplied [?](#) (../Content/2021EARHelp.htm#6.3)

If recycled water was *supplied to your customers*, complete the table below:

Specify the level of treatment
(e.g., tertiary, disinfected secondary)

Name of Recycled Water supplier

SUBSECTION A COMMENTS (Note: Comments will be made publicly available): YY

B. WATER DELIVERIES [?](#) (./Content/2021EARHelp.htm#6.4)

No record keeping of metered delivery volumes

--Pick one--

Gallons

Units of Measure (UOM) for this table: Million Gallons

Acre-feet (AF)

100 cubic feet

6.B1 - Water Delivery Volumes to Service Connections and/or Interties

Provide all monthly metered water deliveries for all water sources (potable and non-potable) in the table below. If you have partially metered or unmetered water deliveries, check the help tips for additional guidance as you may be able to provide information.

A	B	C	D	E	F	G	H	I	J
	Single-family Residential	Multi-family Residential	Commercial/ Institutional	Industrial	Landscape Irrigation	Other	Total Retail*	Agricultural	Other PWS
Check if no water is delivered or not applicable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	
January	6.870	4.089	2.397	0	0.002	0.033	13.391	0	0
February	8.324	4.615	2.919	0	0.005	00.014	15.877	0	0
March	7.061	3.042	2.362	0	0	0.019	12.484	0	0
April	6.759	2.903	2.651	0	0.022	0.025	12.360000000000001	0	0
May	8.035	3.271	3.639	0	0.613	0.048	15.606	0	0
June	16.135	4.639	6.668	0	2.162	0.081	29.685	0	0
July	19.920	4.509	7.503	0	2.183	0.276	34.391000000000005	0	0
August	22.154	5.560	8.304	0	2.771	0.056	38.845	0	0
September	14.493	3.123	5.365	0	1.925	0.101	25.007	0	0
October	12.344	4.088	4.856	0	1.515	0.080	22.882999999999996	0	0
November	6.142	3.189	2.785	0	0.095	0.029	12.24	0	0
December	4.946	2.641	2.237	0	0.088	0.464	10.376	0	0
Annual*	133.183	45.669	51.686	0	11.381	1.226	243.145	0	0
Annual % recycled water	0	0	0	0	0	0		0	YY

PWS = Public Water System

*Calculated field

If no record keeping of metered delivery volumes, please explain:

YY

6.B2 - Urban Water Supplier Delivery Use Types [?](#) (./Content/2021EARHelp.htm#)

Mark boxes below:

If the delivery categories below include some portion of residential deliveries, please check the boxes below:

- Commercial/Institutional
- Industrial
- Landscape Irrigation

If you have questions about this please contact State Water Board staff by email at: waterconservation@waterboards.ca.gov (mailto:waterconservation@waterboards.ca.gov) This information is being asked at this time to help staff estimate the impacts of SB 606 and AB 1668, as required for the regulatory process.

- Does your system have dedicated irrigation meters? --Pick one--
- Yes
- No

B3. What is the annual volume of outdoor irrigation water used on landscape areas with dedicated irrigation meters in connection with commercial, institutional, and industrial (CII) water use?

- Pick one--
- Gallons
- Million Gallons
- Acre-feet (AF)
- 100 cubic feet
- Not applicable
- a. Unit of Measure
- b. Volume of water
- c. Water system does not collect this information (mark box if applies)

Comments

- Was any of your annual deliveries volume used for irrigation of developed and natural parklands or publicly maintained urban trees (outside of parklands)? --Pick one--
- Yes
- No

COMMENTS (Note: Comments will be made publicly available): [?](#) (../Content/2021EARHelp.htm#6.6)

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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7. Recycled Water Use [?](#) (../Content/2021EARHelp.htm#7)

- Does your water system have recycled water in its service area (provided by your water system or another utility)? --Pick one--
- Yes
- No
- Don't Know

Need Help Completing the EAR. Click [HERE](https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html) (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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8. Customer Charges [?](#) (../Content/2021EARHelp.htm#8a)

About water rates and financial data; Senate Bill 200 (2019) updated Section 116530 (a) of California's Health and Safety Code allowing for the State Water Board to request information regarding financial capacity. Technical, managerial and financial capacity of a water system are critical components of its sustainability and resiliency. California Health and Safety Code Section 116530 now states:

(a) A public water system shall submit a technical report to the state board as part of the permit application or when otherwise required by the state board. This report may include, but not be limited to, detailed plans and specifications, water quality information, physical descriptions of the existing or proposed system, information related to technical, managerial, and financial capacity and sustainability, and information related to achieving the goals of Section 106.3 of the Water Code, including affordability and accessibility.

A. Water Rates and Charges [?](#) (./Content/2021EARHelp.htm#A)

A.1 Does your water system charge customers for water (residential, commercial, industrial, or institutional water customers)? [?](#) (./Content/2021EARHelp.htm#A.1) --Pick one-- Yes No

A.2 Select applicable customer types: [?](#) (./Content/2021EARHelp.htm#A.2) --Pick one-- Residential Non-Residential (typically includes commercial, industrial, institutional customers etc.) Both

A1. Residential Water Rates and Charges [?](#) (./Content/2021EARHelp.htm#A1)

A1.1 Please select the most common rate structure used to charge Residential customers: [?](#) (./Content/2021EARHelp.htm#A1.1)

Single or Flat Rate – Average, static rate charged per billing cycle independent of water usage.

Base Rate – Base rates are the charges applied for receiving drinking water service regardless of the amount of water consumed. Base rates are usually fixed amounts and may include charges like sourcewater protection fees, service fees, etc.

Usage Rate – Rates that are charged based on the amount of volume or water consumed.

Fixed or Uniform - Rates that remain unchanged per billing cycle throughout the year.

Variable - Rates that are changed depending on water usage.

- Single or Flat Rate (Often Unmetered)
- Base Rate (Fixed) + Usage Rate (Uniform)
- Base Rate (Fixed) + Usage Rate (Variable)
- Base Rate (Variable) + Usage Rate (Uniform)
- Base Rate (Variable) + Usage Rate (Variable)
- Allocation Based (California Water Code Sections 370-374; Specifically, California Water Code Section 372)
- Other (text box)

A1.1a. Other Notes

A1.2 Comments on rate structure, explain allocation rate if applicable: [?](#)
(./Content/2021EARHelp.htm#A1.2)

A1.3. Please select your billing frequency for Residential customers: [?](#) (./Content/2021EARHelp.htm#A1.3) --Pick one-- monthly bi-monthly quarterly annually Other: In text below, provide the average number of days between billing

A1.4. Please select the metric or unit of measure (UOM) used in Residential Water Rates: [?](#) (./Content/2021EARHelp.htm#A1.4) --Pick one-- Gallons (Gal) Hundred Cubic Feet Thousand Gallons Million Gallons Acre Feet

A1.5. Please select any variances or factors used to determine or adjust residential water rates or allocations: [?](#) (./Content/2021EARHelp.htm#A1.5)

- Agricultural use (non-commercial or commercial)
- Drought factor
- Elevation
- Evaporative Coolers

- Fire protection - water to irrigate vegetation
- Home-based business
- Livestock or large animals
- Lot size
- Medical needs
- Meter size
- Mitigation of high levels of total dissolved solids
- Occupancy (All-year)
- Occupancy (Seasonal)
- Pressure zone
- Soil compaction and dust control
- Supplement ponds and lakes to sustain wildlife
- Other :
- None of the above

A1.6. Does your water system have multi-family AND single family billing classes? [?](#) (./Content/2021EARHelp.htm#A1.6) --Pick one--
Single-Family- Single family detached dwellings (houses). Yes

Multi-Family- Apartments, condominiums, town houses, duplexes and mobile homes. No

A1.7. What is the number of tiers or levels of charges? [?](#) (./Content/2021EARHelp.htm#A1.7.1)

- Pick one--
- 2
- 3
- 4
- 5
- 6
- 7
- Pick one--

A1.7b Single Family 4

- 5
- 6
- 7

A1.7c Multi-Family 4

- 5
- 6
- 7

A1.8. Residential Rates & Charges Table [?](#) (./Content/2021EARHelp.htm#A1.8)

Please complete the table below – taking into consideration the following:

- You have selected Billing Frequency, please submit your rate data based on this frequency.
- If your flat rate varies over the year, please use the average flat rate amount.
- Please report the most common rate for the majority of your residential customers.

Two or more tiers must be defined for the Base Rate Structure.
Two or more tiers must be defined for the Usage Rate Structure.
All selected tiers must be defined for the Base Rate Structure.
All selected tiers must be defined for the Cost per Unit of Measure (UOM).
All tiers must be defined for either the Base Rate Structure, Usage Rate Structure, or both.
Metrics for Base Rate Structure must be in ascending order.
One or more values for Base Rate are missing.
Metrics for Usage Rate Structure must be in ascending order.
One or more values for Cost per Unit of Measure are missing.

Customer Class & Billing Tiers	Usage Rate Structure	
	Base Rate	Top Metric/ Unit of Measure (UOM) of Measure (UOM)
Single-family - Tier 1	34.17	8000
Tier 2		20000
Tier 3		
Multi-family - Tier 1	66.38	8000
Tier 2		20000

Tier 3

3.11

- No Change
- Yes, inflation adjustment
- Yes, increment of multi-year approved increase
- Yes, imposition of new or increased fees
- Yes, other:
 - YY
 - 07/01/2021
 - Multi-year approved increase
 - https://ntpud.org/rate-information
- Not Available Online

A1.9 Did your rates change in the reporting year? (..)Content/2021EARHelp.htm#A1.9

A1.9a Other Notes

A1.10. Date of most recent update to the rate structure (this does not include regularly scheduled rate changes, rather actual changes to your rate structure): (..)Content/2021EARHelp.htm#A1.10 MM/DD/YYYY

A1.11. If you recently updated your rate structure, please briefly describe the changes that were made: (..)Content/2021EARHelp.htm#A1.11

A1.12. Provide a direct link to a web page that explains water rates and fees, if available. (..)Content/2021EARHelp.htm#A1.12

A1.13. Upload rate structure documentation. (..)Content/2021EARHelp.htm#A1.13

A1.13. Upload rate structure documentation

Choose Files No file chosen

Upload

(Uploaded files:)

Delete 218 Customer Notification.pdf (/TakeSurvey/Download?fileName=1055_CA3110001_442588_36461_2021EAR_WRResidentialRateUpload_1.pdf)

0%

A1.14 Comments on the allocation of Single-Family and Multi-Family rate. (..)Content/2021EARHelp.htm#A1.14

YY

A1.15 Does your residential customer bills include any non-drinking water charges (i.e. wastewater, stormwater, electricity, telecommunications, property tax etc.)? (..)Content/2021EARHelp.htm#A1.15

- Pick one--
- Yes
- No

A1.15.1 What are those charges? (..)Content/2021EARHelp.htm#A1.15.1

- Wastewater service charge
- Stormwater service charge
- Electricity / Gas
- Internet / Telecommunications
- Garbage / Recycling collection
- Property tax
- Other:

A1.15.1a. Other Notes YY

A1.15.2 What are the average monthly charges per customer (calculated on an annual basis) for the following: (..)Content/2021EARHelp.htm#A1.15.2

A1.15.2a Wastewater service charge 44.17

A2. RESIDENTIAL SERVICE CONNECTIONS (..)Content/2021EARHelp.htm#A2

A2.1 What is the average charge* for a brand-new Single-Family connection (based on the most common meter size)? (..)Content/2021EARHelp.htm#A2.1 5525

* Also known as: Connection Fees; Advances in Construction, or Contributions in Aid for Construction.

A2.2 When was the connection charge* for a brand-new Single-Family connection last updated (based on the most common meter size reported above)? (..)Content/2021EARHelp.htm#A2.2 01/01/2022

* Also known as: Connection Fees; Advances in Construction, or Contributions in Aid for Construction.

A2.3 What is the one-time fee or deposit needed to create a new water service account for an existing Single-Family home (based on the most common meter size reported above)? (..)Content/2021EARHelp.htm#A2.3 5525

A2.4 What is the average charge* for a brand-new Multi-Family connection (based on the most common meter size)? (..)Content/2021EARHelp.htm#A2.4 9209

* Also known as: Connection Fees; Advances in Construction, or Contributions in Aid for Construction.

A2.5. Check all costs covered by a new Single-Family and Multi-Family connection fee: ? (./Content/2021EARHelp.htm#A2.5)

- Existing infrastructure buy-in (e.g., water treatment/ conveyance/sewage treatment)
- Upgrades to infrastructure (seismic retrofits, pipe replacements, etc.)
- Storm water management system
- Debt service charge
- Development of new water supplies
- Other : YY

A2.6. Comments on Single-Family and Multi-Family connections (publicly available): ? (./Content/2021EARHelp.htm#A2.6) YY

Need Help Completing the EAR. Click HERE
(https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/ear_assistance.html).

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Please make sure to complete the Customer Charges section before completing this section.

8(B) Income ? (./Content/2021EARHelp.htm#8b)

B0. Financial Reporting Period

B0.1 For the Total Income section of the EAR, water systems may report their data by fiscal year or calendar year. Please indicate if the information provided in this section represents your water system's fiscal or calendar year financial data?*

- Calendar Year
- Fiscal Year

B1. Total Revenue Generated from Different Sources* ? (./Content/2021EARHelp.htm#B1)

Instructions: Purpose of this section is to calculate total annual revenue generated. No revenue should be double counted.

*Mobile homes, parks, and other types of community water systems that do not charge their customers directly for water should provide their total revenues received from rent, fees, operating contracts, and/or any other source of revenue used to support the operations and maintenance of the water system in question B1.7

B1.1 Total revenue collected from Residential (Single and multi-family) customers' rates and charges that cover water services, including usage fares, and basic rates for the reporting year.* ? (./Content/2021EARHelp.htm#B1.1)

*Do not include any other charges (i.e. connection fees, service fees, etc.) associated with your water rates. Other charges for Residential customers will be recorded in B1.3.

B1.3 Total revenue generated exclusivity from other fees and charges* from all Residential customer types during the reporting year (includes single-family and multi-family customers).* ? (./Content/2021EARHelp.htm#B1.3)

*Other fees and charges:

Include: Late fees, notice fees, penalties, shutoff fees, reconnection fees, and bounced check fees.

Do Not Include: Revenue generated by your water rates on your typical Non-Residential customer bill.

B1.5 Did you collect/receive revenue from interfund (from wastewater or stormwater utility) or governmental transfers (i.e. property taxes or fees, sales taxes or fees, etc. – typically from City/County General Fund)?* ? (./Content/2021EARHelp.htm#B1.5) --Pick one--

- Yes
- No

B1.6 Total revenue lost from interfund or governmental transfers (if \$0, enter \$0)* ? (./Content/2021EARHelp.htm#B1.6)

Total interfund or governmental Revenue Gained (-):

B1.7 Total revenue generated from non-customer sources that have not already been accounted for (i.e. cell towers, lawsuits and settlements, energy generation, land leases, rent, interest income, other service fees, etc.)* ? (./Content/2021EARHelp.htm#B1.7)

Total Other Revenue Gained (+):

B1.7a Other Notes

B1.8 Total Annual Revenue for the Reporting Year* ? (./Content/2021EARHelp.htm#B1.8)

B1.9 Approximation of Total Residential Charges ? (./Content/2021EARHelp.htm#B1.9)

Consumption	Drinking Water Charge: Water Bill	Other Charges from Interfund Transfer: Taxes / Fees	Total Drinking Water Cost to Customer: dollars/month	Provide Alternative Amount	Alternative Amount	Comments
6 HCF ? (../Content/2021Help.html#A3)	48.02	<input type="text" value="0.00"/>	<input type="text" value="48.02"/>	<input type="checkbox"/>		<input type="text" value="YY"/>
9 HCF ? (../2021Help.html#A3)	53.56	<input type="text" value="0.00"/>	<input type="text" value="53.56"/>	<input type="checkbox"/>		<input type="text" value="YY"/>
12 HCF ? (../Content/2020LWSHelp.htm#A3)	59.10	<input type="text" value="0.00"/>	<input type="text" value="59.10"/>	<input type="checkbox"/>		<input type="text" value="YY"/>
24 HCF ? (../Content/2021Help.html#A3)	84.03	<input type="text" value="0.00"/>	<input type="text" value="84.03"/>	<input type="checkbox"/>		<input type="text" value="YY"/>

B1.10 Days of cash-on-hand* at the end of the reporting year: [?](#) (../Content/2021EARHelp.htm#B1.10)

*How much cash your system has saved up, including reserve funds, that isn't earmarked for anything else (unrestricted cash) and estimates the number of days your system can pay its daily operation and maintenances costs before running out of this cash.

Number of Days

B1.11 Comments on water system revenues: [?](#) (../Content/2021EARHelp.htm#B1.11)

Comment

B2.Total Expenses [?](#) (../Content/2021EARHelp.htm#B2)

Instructions: Purpose of this section is to calculate total annual expenses. No expense should be double counted.

B2.1 Total annual operations and maintenance expenses* [?](#) (../Content/2021EARHelp.htm#B2.1)

* Expenses incurred during the system's normal operation. This can include salaries, benefits for employees, utility bills, system repair and maintenance, supplies (e.g., treatment chemicals), insurance, and water purchased for resale.

Total Operations and Maintenance Expenses (-):

B2.2 Total annual expenses from investing or capital expenditures* [?](#) (../Content/2021EARHelp.htm#B2.2)

* Expenses incurred from purchase of property and equipment; construction of new assets (i.e. treatment, distribution etc.)

Total Investment Expenses (-):

B2.3 Total annual expenses from financing activities* [?](#) (../Content/2021EARHelp.htm#B2.3)

* Expenses incurred from retirement of long-term debt, purchase of securities, interest expenses etc.

Total Financing Activity Expenses (-):

B2.4 Total Other annual expenses* [?](#) (../Content/2021EARHelp.htm#B2.4)

Total Other Expenses (-):

B2.4a Other Notes

B2.5 Total annual expenses* [?](#) (../Content/2021EARHelp.htm#B2.5)

Total Annual Expenses (-):

B2.6 Comments on Total Expenses: [?](#) (../Content/2021EARHelp.htm#B2.6)

Comment

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Please make sure to complete the Customer Charges section before completing this section.

8(C) Affordability [?](#) (../Content/2021EARHelp.htm#8c)

C1. Shut-offs [?](#) (../Content/2021EARHelp.htm#C1)

Senate Bill 998 (over 200 service connections to be applicable and mandatory)

Health & Safety Code 116918.

An urban and community water system shall report the number of annual discontinuations of residential service for inability to pay on the urban and community water system's Internet Web site, if an Internet Web site exists, and to the board. The board shall post on its Internet Web site the information reported.

Health & Safety Code Section 116904.

(a) An urban water supplier not regulated by the Public Utilities Commission shall comply with this chapter on and after February 1, 2021. (b) An urban and community water system regulated by the Public Utilities Commission shall comply with this chapter on and after February 1, 2021. The urban and community water system regulated by the Public Utilities Commission shall file advice letters with the commission to conform with this chapter. (c) An urban and community water system not described in subdivision (a) or (b) shall comply with this chapter on and after April 1, 2021.

- **“Residential service”** means water service to a residential connection that includes single-family residences, multifamily residences, mobilehomes, including, but not limited to, mobilehomes in mobilehome parks, or farmworker housing.
- **“Urban and community water system”** means a public water system that supplies water to more than 200 service connections.
- **“Urban water supplier”** has the same meaning as defined in Section 10617 of the Water Code.

C1.7 Do you offer an extended repayment or other customer payment assistance plan? [?](#) (./Content/2021EARHelp.htm#C1.7) Yes --Pick one-- No

C1.7.1. How many occupied Single-Family and Multi-Family customer accounts participated in your extended payment of other customer payment assistance plan? [?](#) (./Content/2021EARHelp.htm#C1.7.1)

C1.7.1b. Single-Family Accounts

C1.7.1c. Multi-family Accounts

C1.7.1d Total:

Data not collected. System will begin collecting. Grace period 2021 and 2022 eAR.

C1.8. What is the number of residential accounts (single-family, multi-family, and mixed use that include residential) that were missing one or more required water bill payments at the end of your year? [?](#) (./Content/2021EARHelp.htm#C1.8)

C1.8.1. What is the sum of outstanding uncollected residential (single-family, multi-family, and mixed use that include residential) bills at the end of your most recent year? [?](#) (./Content/2021EARHelp.htm#C1.8.1) Not determined

C1.9. Comments on Shut-offs (publicly available): [?](#) (./Content/2021EARHelp.htm#C1.9)

C1.10 Does your water system transfer customer arrearages (unpaid water bill debt) to a third-party after a certain period of delinquency?*

- Pick one--
- Yes, to the County (Teeter Plan)
- Yes, to a third-party debt collector (not County)
- No, customer arrearages are not transferred away from the water system
- Other

C2. Residential Customer Assistance [?](#) (./Content/2021EARHelp.htm#C2)

C2.1 In the reporting year, did you offer any of the following types of bill assistance to customers? [?](#) (./Content/2021EARHelp.htm#C2.1)

- Low-income water rate assistance
- Flexible payment terms
- Alternative payment terms
- Temporary assistance
- Special medical need
- Other types of assistance
- None

C2.5 Does your program provide benefits to single-family only, or single-family and multi-family? [?](#) (./Content/2021EARHelp.htm#C2.5) (select answer)

- Pick one--
- Single-family customers only
- Single-family and Multi-family customers

C2.6. What was the average benefit amount in one month? [?](#) (./Content/2021EARHelp.htm#C2.6)

Metric or Unit of Measure (UOM) Average Benefit Amount

- Pick one--
- Dollars
- Percentage of Bill
- Volume
- Pick one--
- Dollars
- Percentage of Bill
- Volume

C2.7 Does your system partner with an outside entity (e.g. United Way) to provide assistance to low-income households? [?](#) (./Content/2021EARHelp.htm#C2.7) --Pick one--
 Yes
 No

C2.8 Do you offer bill forgiveness under certain circumstances? [?](#) (./Content/2021EARHelp.htm#C2.8) --Pick one--
 Yes
 No

Comment: YY

C2.9 Comments on Affordable Drinking Water Assistance (publicly available): [?](#) (./Content/2021EARHelp.htm#C2.9) YY

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9. Water Quality [?](#) (./Content/2021EARHelp.htm#9)

A. (NEW) BACTERIOLOGICAL SAMPLE SITING PLAN (BSSP) [?](#) (./Content/2021EARHelp.htm#9.3)

On July 1, 2021, the California Revised Total Coliform Rule (RTCR) became effective which requires a BSSP be submitted by October 1, 2021 and complies with RTCR. Information on the RTCR can be found at: https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/rtrc.html (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/rtrc.html).

A.1. Is the Bacteriological Sample Siting Plan up to date? --Pick one--
 Yes
 No

Select here (./PwsUser/PWSBSSPList?PwsID=CA3110001) to upload a new or revised water system BSSP

B. EMERGENCY NOTIFICATION PLAN (ENP) [?](#) (./Content/2021EARHelp.htm#9.3)

B.1. Date of Emergency Notification Plan: 05/10/2022

B.2. Is the Emergency Notification Plan up to date? --Pick one--
 Yes
 No

If no is selected, please follow the upload process. [?](#) (./Content/2021EARHelp.htm#9.2)

Select here (./PwsUser/PWSWQENPList?PwsID=CA3110001) to upload a new water system ENP or view existing. To upload a revised WQENP, please email your District or County representative with attachment for review and overwrite. [?](#) (./Content/2021EARHelp.htm#9.1)

C. DIRECT ADDITIVES [?](#) (./Content/2021EARHelp.htm#9.3)

On July 1, 2021, the California Revised Total Coliform Rule (RTCR) became effective. Information on the RTCR can be found at: https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/rtrc.html.

Pursuant to Section 64590, Title 22 of the California Code of Regulations, (effective January 1, 1994), all chemicals or products, including chlorine, added directly to the drinking water as part of a treatment process must meet the NSF/ANSI Standard 60.

Check this box if your public water system has chemicals or products, including chlorine, added directly to the drinking water as part of a treatment process.

Please complete the following table for each chemical used by this water system. If you are not sure whether a chemical you are using meets this standard, contact the manufacturer or distributor of the chemical. [?](#) (./Content/2021EARHelp.htm#9.4)

Click here to upload an Excel spreadsheet (./UploadGrid?surveysTakenId=442588&surveyId=1055&questionId=35169) of your water system's direct chemical additives.

Name of Chemical	Name of Manufacturer	Purpose of using chemical	Chemical is ANSI/NSF Standard 60 certified (Y/N)	Use initiated in 2021 (Y/N)
Chlorine	Olin	Disinfection	1	2

D. INDIRECT ADDITIVES

As of March 9, 2008, a water system shall not use any chemical, material, lubricant, or product in the production, treatment or distribution of drinking water that comes in contact with the drinking water that does not have certification of meeting NSF/ANSI standard 61.

D.1. Does your water system have procedures to ensure all future equipment and materials meet this standard? --Pick one-- Yes No N/A

If you have any questions on the requirements related to indirect additives, you may contact your local regulatory agency.

E. CONSUMER CONFIDENCE REPORT [?](#) ([../Content/2021EARHelp.htm#9.5](#))

E.1. Date of Consumer Confidence Report (CCR): 06/30/2020
 E.2. Date of CCR Certification: 06/05/2019
 E.3. Are the CCR and Cert upload dates up to date? --Pick one-- Yes No

Select here ([../PwsUser/PWSCCRList?PwsID=CA3110001](#)) to upload a new water system CCR or Certification Form.

COMMENTS (Note: Comments will be made publicly available): [?](#) ([../Content/2021EARHelp.htm#9.6](#)) **CCR for 2021 will be posted prior to 6/30/2022**

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10. Backflow–Cross Connection Control [?](#) ([../Content/2021EARHelp.htm#10](#))

	Total Number Reported in 2020	Total Number in System in 2021	Number Installed in 2021	Number Tested in 2021	Number Failed in 2021	Number Repaired/ Replaced
Backflow Assemblies on the Service Connections or Meter (Reduced Pressure Principle and Double Check Valve assemblies) ? (../Content/2021EARHelp.htm#10.1)	488	501	16	501	4	15
Backflow Assemblies On-site but not on the Service Connections or Meter (Reduced Pressure Principle and Double Check Valve assemblies) ? (../Content/2021EARHelp.htm#10.2)	8	9	0	9	0	0
Air-gap Separation ? (../Content/2021EARHelp.htm#10.3)	0	YY	0			

No. of *Inactive* Backflow Prevention Assemblies in water system in 2021: [?](#) ([../Content/2021EARHelp.htm#10.4](#))

Are cross-connection control surveys regularly conducted on the system? --Pick one-- Yes No

Date of last cross-connection control survey done on the system:

Cross Connection Control Program Coordinator
 Name:
 Certification Number:
 Business Phone: Email Address:

Certification or training received:
 Describe any cross-connection incidents that occurred during 2021: [?](#) (.../Content/2021EARHelp.htm#10.5)

COMMENTS (Note: Comments will be made publicly available): [?](#) (.../Content/2021EARHelp.htm#10.6)

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11. Operator Certification [?](#) (.../Content/2021EARHelp.htm#11)

Please list the **State certified Drinking Water Operators** employed by your water system that supervise and direct the operation of your distribution system and water treatment plants where applicable.

A. DISTRIBUTION SYSTEM CERTIFIED OPERATORS

Your Distribution System Classification is: **D2** [?](#) (.../Content/2021EARHelp.htm#11.1)

Do your Chief and Shift Distribution System Operators have the minimum level required?

- Pick one--
- Yes
- No
- Not Applicable (transient non-community water system)

Check this box if your public water system has designated a Chief Distribution Operator.

Name of Chief Distribution Operator (First name Last name):
 Grade of Chief Distribution Operator (1, 2, 3, 4 or 5):
 Distribution Operator Number (3, 4 or 5 digits):
 Distribution Certification Expiration Date (MM/DD/YYYY):

Check this box if your public water system has one or more certified distribution system shift operators.

Click here (.../TakeSurvey/UploadGrid?surveysTakenId=442588&surveyId=1055&questionId=35175) to download, update, and/or upload an Excel spreadsheet of your water system's certified distribution operators.

Distribution Operator Name (First name Last name)	Grade of Distribution Operator (1, 2, 3, 4, or 5)	Chief, Shift or Neither ¹ (C, S or X)	Distribution Operator Number (3, 4 or 5 digits)	Distribution Certification Expiration Date (MM/DD/YYYY)
Jim Schneider	3	2	32076	2024-11-01T07:00:00.000Z
Denver Armstrong	3	2	46790	2025-05-01T07:00:00.000Z
Thomas Payne	3	2	31276	2023-09-01T07:00:00.000Z
Chris Avery	2	2	33440	2023-12-01T08:00:00.000Z
Jorgen Jakobsen	3	2	47413	2024-10-01T07:00:00.000Z
David Berry	2	3	31934	2022-10-01T07:00:00.000Z
Chris Carrillo	2	2	30945	2023-03-01T08:00:00.000Z
Jason Dicey	2	2	25638	2023-11-01T07:00:00.000Z
Michael Warren	2	2	36095	2023-03-01T08:00:00.000Z
Michael Harper	2	2	50089	2024-05-01T07:00:00.000Z
Ian Wright	2	2	36179	2023-03-01T08:00:00.000Z
Randy Compasso	2	2	49120	2022-12-01T08:00:00.000Z

Distribution Operator Name (First name Last name)	Grade of Distribution Operator (1, 2, 3, 4, or 5)	Chief, Shift or Neither ¹ (C, S or X)	Distribution Operator Number (3, 4 or 5 digits)	Distribution Certification Expiration Date (MM/DD/YYYY)
Paul Sandhofner	1	2	19623	2022-12-01T08:00:00.000Z
David Bowker	1	2	51517	2025-05-01T07:00:00.000Z
Toby Robinson	2	2	43162	2025-05-01T07:00:00.000Z
Catherine Colburn	1	3	42714	2025-06-01T07:00:00.000Z
Jesse Lochridge	1	2	42715	2022-06-01T07:00:00.000Z
Chris Cannizzaro	1	2	19627	2025-06-01T07:00:00.000Z
Kirk Misiewicz	1	2	52448	2022-12-01T08:00:00.000Z

¹Use "C" for Chief Operator and "S" for Shift Operator. If neither, put an "X". Do not leave blank.

B. TREATMENT PLANT CERTIFIED OPERATORS

Your Highest Treatment System Classification is: **T2** [?](#) (../Content/2021EARHelp.htm#11.2)

Do your Chief and Shift Treatment Plant Operators have the minimum level required?

- Pick one--
- Yes
- No
- No treatment facility except precautionary disinfection
- Check this box if your public water system has designated a Chief Treatment Operator.

Name of Chief Treatment Operator (First name Last name):
 Grade of Chief Treatment Operator (1, 2, 3, 4 or 5):
 Treatment Operator Number (3, 4 or 5 digits):
 Treatment Certification Expiration Date (MM/DD/YYYY):

Check this box if your public water system has one or more certified treatment plant shift operators.

Click here (../TakeSurvey/UploadGrid?surveysTakenId=442588&surveyId=1055&questionId=35177) to download, update, and/or upload an Excel spreadsheet of your water system's certified water treatment operators.

Treatment Operator Name (First name Last name)	Grade of Treatment Operator (1, 2, 3, 4, or 5)	Chief, Shift or Neither ¹ (C, S or X)	Treatment Operator Number (3, 4 or 5 digits)	Treatment Certification Expiration Date (MM/DD/YYYY)
Thomas Payne	3	2	27441	2023-06-01T07:00:00.000Z
Denver Armstrong	3	2	37920	2022-12-01T08:00:00.000Z
Ken Fischer	2	2	33444	2023-07-01T07:00:00.000Z
Jason Dicey	2	2	34561	2024-07-01T07:00:00.000Z
Michael Warren	2	2	33961	2024-07-01T07:00:00.000Z
Jorgen Jakobsen	2	2	38476	2022-07-01T07:00:00.000Z
Ian Wright	2	2	33457	2023-07-01T07:00:00.000Z
David Berry	2	3	28755	2023-01-01T08:00:00.000Z
Chris Avery	1	2	40923	2023-07-01T07:00:00.000Z
Michael Harper	1	2	40924	2023-07-01T07:00:00.000Z
Toby Robinson	1	2	43162	2023-07-01T07:00:00.000Z
Randy Compasso	1	2	40920	2023-07-01T07:00:00.000Z

¹Use "C" for Chief Operator and "S" for Shift Operator. If neither, put an "X". Do not leave blank.

COMMENTS (Note: Comments will be made publicly available): [🔗](#) (../Content/2021EARHelp.htm#11.4)

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12. Water System Improvements [🔗](#) (../Content/2021EARHelp.htm#12)

The California Waterworks Standards (Section 64556) requires an amended permit for any of the following improvements or modifications:

- Addition of a new distribution reservoir with a capacity of 100,000 gallons or more
- Modification or extension of the existing distribution system using an alternative to the requirements of the California Waterworks Standards (see Sections 64570 through 64578)
- Modification of the water supply by:
 - Adding a new source
 - Changing the status of an existing source (for example, active to standby) or
 - Changing or altering a source, such that the quality or quantity of water supply could be affected
- Any addition or change in treatment, including
 - Design capacity
 - Process
- Expansion of the existing service area by 20 percent or more of the number of service connections specified in your current permit.

If your water system made any improvements or modifications during 2021 for which a permit was not obtained or amended, please describe the improvements or modifications below.

Continued leak detection of main and service lines for repairs. Replacement of failing/leaking valves. Replacement of high use/old meters. Replaced two 500' 4" steel water mains with 6" C900 water mains and PE services.

Indicate any planned improvements or modifications for 2022.

Continued leak detection of main and service lines for repairs. Replacement of failing/leaking valves. Replacement of high use/old meters.

COMMENTS (Note: Comments will be made publicly available): [🔗](#) (../Content/2021EARHelp.htm#12.2)

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13. Complaints Reported (Written or Verbal) [🔗](#) (../Content/2021EARHelp.htm#13)

Type of Complaint	No. of Complaints Reported by Customers	No. of Complaints Investigated	No. of Complaints reported to the Division of Drinking Water or Local County Staff	Brief Description of Cause and Corrective Action taken
Taste and Odor	1	1	0	Unknown cause, no one else complained of bad tasting water. We went out and tasted water with her at residence. She agreed it was not that bad. Possible water sitting in pipes for long periods of time.

Color	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value=""/>	<u>Water was murky in toilet. Fire Department was flow testing near home. Advised home owner to run water at all locations in his house until it cleared up. Water cleared up for customer.</u>
Turbidity	<input type="text" value="0"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
Visible Organisms	<input type="text" value="0"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
Pressure (High or Low)	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value=""/>	<u>1 High Pressure and 5 Low Pressure. High pressure was 60 PSI at house, said he would keep an eye on it. All low pressure issues were on the customer side. District side was at 115+; except 8246 Brockway Vista, we pulled meter ran water through it and re-installed it. Customer said that fixed the issue.</u>
Water Outages	<input type="text" value="0"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
Illnesses (Waterborne)	<input type="text" value="0"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
Other (Specify)	<input type="text" value="0"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	<input type="text" value="YY"/>	
Total No. of Complaints*	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value=""/>	

*Calculated field

COMMENTS (Note: Comments will be made publicly available): [?](#) (../Content/2021EARHelp.htm#13.2)

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14. Treatment Plants and Disinfection Plan [?](#) (../Content/2021EARHelp.htm#14)

The water system treatment plants listed on PDWW are used to prefill this section. The following tables list treatment plants by water type, assigning the list to (A) Groundwater treatment and (B) Surface Water treatment. Chlorinator only treatment plants are not listed. You may report operation plan recordkeeping for Chlorinator only treatment plants below the tables.

Note: Use the "Email for help on this page" at the bottom to contact your regulating agency representative for questions or concerns.

A. GROUNDWATER TREATMENT [?](#) (../Content/2021EARHelp.htm#14.1)

WSF ID	Groundwater Treatment Plant Name	Date of Operations Plan	Is Operations Plan Current? (Y/N)
--------	----------------------------------	-------------------------	-----------------------------------

Describe any plant problems, process failures, major shutdowns, etc., which occurred in 2021 and substantially affected the plant performance AND/OR any significant modifications or maintenance provided to the plant(s):

Calculated count of active treatment plants:
(This number includes chlorinator only facilities)

Calculated count of active chlorinating facilities:
(These facilities are not pre-filled in the list above)

--Pick one--

Do your chlorinating facilities have Operations Plans? Yes

No

Describe any changes to treatment plant operations plans including chlorination facilities.

Note: Please indicate which treatment plant your response applies to.

[Groundwater - Park Well chlorine injection. Unable to add to 14 A. Groundwater Treatment](#)

B. SURFACE WATER TREATMENT [\(?\) \(../Content/2021EARHelp.htm#14.2\)](#)

WSF ID	Surface water Treatment Plant Name	Date of Operations Plan	Is Operations Plan Current? (Y/N)
004	NATIONAL AVENUE - TREATED		

Describe any plant problems, process failures, major shutdowns, etc., which occurred in 2021 and substantially affected the plant performance AND/OR any significant modifications or maintenance provided to the plant(s):

C. EMERGENCY DISINFECTION PLAN [\(?\) \(../Content/2021EARHelp.htm#14.3\)](#)

Date of current Emergency Disinfection Plan (EDP)* :

Name of Document that includes the Emergency Disinfection Plan:

Date of document that includes the Emergency Disinfection Plan:

D. WATERSHED SANITARY SURVEY REPORT [\(?\) \(../Content/2021EARHelp.htm#14.4\)](#)

Per Title 22, Section 64665 (a,b,c) – All suppliers shall have a sanitary survey of their watershed(s) completed at least every five years, submitted to the State Board not later than 60 days following completion of the survey and shall include physical and hydrogeological description of the watershed, a summary of source water quality monitoring data, a description of activities and sources of contamination, a description of any significant changes that occurred since the last survey which could affect the quality of the source water, a description of watershed control and management practices, an evaluation of the system’s ability to meet requirements of Surface Water Treatment chapter, and recommendations for corrective actions.

Date of last watershed sanitary survey report : [\(?\) \(../Content/2021EARHelp.htm#14.4\)](#)

Date planned to complete next watershed sanitary survey report*:

COMMENTS (Note: Comments will be made publicly available): [\(?\) \(../Content/2021EARHelp.htm#14.5\)](#)

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15. Distribution System and Storage Tanks [\(?\) \(../Content/2021EARHelp.htm#15\)](#)

A. SYSTEM PROBLEMS [\(?\) \(../Content/2021EARHelp.htm#15.1\)](#)

Type of Problem	No. of Problems	No. of Problems Investigated	No. of Problems Reported to the Division of Drinking Water or Local County Staff	Brief Description of Cause and Corrective Action Taken
Service Connection Breaks/ Leaks	71	71	0	Service Line breaks/leaks were either clamped, sectioned or replaced.
Main Breaks/Leaks	18	18	0	Main line breaks/leaks were either clamped, sectioned or replaced.were
Water Outages ? (../Content/2021EARHelp.htm#15.1.a)	0	0	0	YY
Boil Water Orders	0	0	0	YY
Total*	89	89	0	
Comments on SYSTEM PROBLEMS (publicly available): YY				

B. INFRASTRUCTURE AND PIPELINE MATERIALS [?](#) (../Content/2021EARHelp.htm#15.2)

Pipe Material in Distribution System

1. Which materials does your distribution system pipe consist of? Please check all that apply:

Pipeline Material	Percentage of distribution pipe system composed of the materials selected	Average Age (in years)
<input checked="" type="checkbox"/> Plastic (Including Poly Vinyl Chloride and HDPE)	35	10
<input checked="" type="checkbox"/> Steel	6.48	38
<input checked="" type="checkbox"/> Cast Iron	0.46	38
<input checked="" type="checkbox"/> Galvanized Iron	0.1	38
<input checked="" type="checkbox"/> Ductile Iron	52	38
<input type="checkbox"/> Cement Concrete	YY	YY
<input checked="" type="checkbox"/> Asbestos Cement	0.52	38
<input checked="" type="checkbox"/> Other	5.04	38

Please describe other pipeline materials in your distribution system:

Type Unknown

C1. DEAD-END FLUSHING PROGRAM [?](#) (../Content/2021EARHelp.htm#15.3)

If unknown, please enter 0 and explain why in the comments box.

Total No. in System	No. with Blowoffs	No. Flushed in 2021	Frequency of Flushing
176	27	1	No Schedule

Comments on DEAD-END FLUSHING PROGRAM (publicly available): YY

C2. ALL FLUSHING OPERATIONS

Units of Measure for total volume reported below:

- Pick one--
- Gallons
- Million Gallons
- Acre-feet (AF)
- 100 cubic feet
- No Flushing

Total Volume in units of measure selected above; include all types of flushing, not just dead-end flushing: [?](#) (../Content/2021Help.html#SB555)

2000

Comments on ALL FLUSHING OPERATIONS (publicly available): YY

D. VALVE EXERCISE PROGRAM [?](#) (../Content/2021EARHelp.htm#15.4)

If unknown, please enter 0 and explain why in the comments box.

Total No. in System **Size Range of Valves** **No. Exercised in 2021** **Frequency of Valve Exercising**

Comments on VALVE EXERCISE PROGRAM (publicly available):

E. STORAGE TANK/RESERVOIR INSPECTION/CLEANING PROGRAM [? \(./Content/2021EARHelp.htm#15.5\)](#)

Check this box if your public water system has any storage tanks or reservoirs (Do not include pressure tanks).

If you have many storage tanks and completing the table below will take too long, click here (./TakeSurvey/UploadGrid?surveysTakenId=442588&surveyId=1055&questionId=35185) to use a template and upload.

Tank name	Capacity	Capacity Units	Year installed	Date of last inspection	Date of last cleaning	Date re-lined or coated
Kings Beach 500	0.5	2	1982	2019-09-24T07:00:00.000Z	2019-09-24T07:00:00.000Z	2015-12-23T08:00:00.000Z
Zone 1	1.3	2	2012	2020-10-09T07:00:00.000Z	2020-10-09T07:00:00.000Z	2011-12-12T08:00:00.000Z
Zone 2	0.5	2	2010	2020-10-09T07:00:00.000Z	2020-10-09T07:00:00.000Z	2010-10-10T07:00:00.000Z
Regional Park	0.5	2	1993	2018-09-11T07:00:00.000Z	2018-09-11T07:00:00.000Z	
Kingswood West 500	0.5	2	1971	2021-10-13T07:00:00.000Z	2021-10-13T07:00:00.000Z	2020-09-30T07:00:00.000Z

COMMENTS (Note: Comments will be made publicly available): [? \(./Content/2021EARHelp.htm#15.6\)](#)

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16. Emergency Preparedness and Response [? \(./Content/2021EARHelp.htm#16\)](#)

A. AUXILIARY POWER SUPPLY [? \(./Content/2021EARHelp.htm#16.1\)](#)

Does your water system have backup power for:

A.1.1. Sources:

- Pick one--
- All
- Some
- None
- Not Applicable
- Pick one--

A.1.2. Pumping Stations:

- All
- Some
- None
- Not Applicable
- Pick one--

A.1.3. Water Treatment Plants:

- All
- Some
- None
- Not Applicable

A.1.4. If your system has backup power, how many times per year is it exercised?

Can your system maintain system pressure in all pressure zones either by backup power or by gravity fed storage during power outages for each of the following number of hours?

A.2.1. 24 hours

- Pick one--
- Yes
- No
- Only in some zones
- Pick one--

A.2.2. 48 hours

- Yes
- No
- Only in some zones
- Pick one--

A.2.3. 72 hours

- Yes
- No
- Only in some zones
- Pick one--

A.2.4 Is your backup power system automatic or manual start?:

- Automatic
- Manual Start
- Not Applicable

COMMENTS (Note: Comments will be made publicly available): [?](#) (../Content/2021EARHelp.htm#16.4)

B. EMERGENCY RESPONSE PLANS [?](#) (../Content/2021EARHelp.htm#16.2)

PUBLIC WATER SYSTEMS WITH AT LEAST 3,300 OR MORE PERSONS SHOULD REVIEW AND REVISE THEIR EMERGENCY RESPONSE PLAN TO ENSURE THAT THE PLANS ARE SUFFICIENT TO ADDRESS POSSIBLE DISASTER SCENARIOS.

B.1. Do you have an Emergency Response Plan (ERP) that addresses the procedures for the restoration of water service for your water system?

- Pick one--
- Yes
- No

B.2. Date of your current Emergency Response Plan:

B.3. Date ERP was last exercised with a tabletop or other activity:

B.4. Are you registered in your local energy utility's Public Safety Power Shutoff notification plan?

- Pick one--
- Yes
- No
- Not applicable

C. WATER PARTNERSHIPS [?](#) (../Content/2021EARHelp.htm#16.3)

C.1. Are you interested in obtaining information about water partnership or consolidation options (https://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/waterpartnership.html)? If yes, please mark those that apply:

- Please have Drinking Water staff contact our organization with more information about water partnership activities such as consolidation, extension of service, or interties that connect one system to another
- Please send my water system information about training opportunities
- Please send my water system information about funding options for water partnerships and consolidations

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17. Water Conservation and Drought [?](#) (../Content/2021EARHelp.htm#17)

A. Drought Preparedness

A.1. Does your agency have a current Water Shortage Contingency Plan (WSCP) or Drought Preparedness Plan? [?](#) Yes
(../Content/2021EARHelp.htm#17.1) No

A.2. Did your water system experience water shortages in 2021? [?](#) (../Content/2021EARHelp.htm#17.3) Yes

--Pick one--

No

A.2.1. Please estimate the amount of shortfall in the units specified below.

Volume:

--Pick one--

-

Gallons

Units of Measure: Million Gallons

Acre-foot(AF)

100 cubic feet

A.2.2. Following the 2020 WSCP Mandated Shortage Levels (by DWR), What shortage level(s) did your agency declare in 2021? (select all that apply)

- Shortage Level 1 (<10%)
- Shortage Level 2 (10-20%)
- Shortage Level 3 (20-30%)
- Shortage Level 4 (30-40%)
- Shortage Level 5 (40-50%)
- Shortage Level 6 (>50%)

--Pick one--

Yes

A.3. Did drought conditions cause you to activate emergency standby wells, emergency interties, and/or other surface water sources in 2021? [?](#) (../Content/2021EARHelp.htm#17A.3) No

Not Applicable (no wells)

--Pick one--

Yes

A.4. Do you project water shortages in 2022? [?](#) (../Content/2021Help.htm#WaterShortages) No

--Pick one--

Yes

A.5. Does your water system anticipate having to go to mandatory restrictions in 2022? [?](#) (../Content/2021EARHelp.htm#17.4) No

No

A.6. Identify the method your water system uses to discourage excessive water use when in drought, in support of SB 814 (2016) (select all that apply) [?](#) (../Content/2021EARHelp.htm#17A.6)* At least one box needs to be checked.

- Rate structure (e.g., block tiers, water budgets, or rate surcharges above base rates for excessive water use)
- Excessive water use ordinance, rule, or tariff condition
- Not implementing
- Not applicable: not an urban retail water supplier

A.7. Comments regarding SB 814 (Note: Comments will be made publicly available) :

A.8. Comments regarding Drought Preparedness Section

B. Conservation

B.1. Check all of the elements that are included in your agency's conservation program. [?](#) (../Content/2021EARHelp.htm#17.1) * At least one box needs to be checked.

Water conservation administration and planning

- Dedicated conservation staff
- Water conservation plan
- Public education and information program
- Automatic meter reading (AMR)
- Water rate that incentivizes customers to reduce consumption (e.g., budget-based rates)

Residential Indoor and outdoor water use efficiency

- Rebates and other financial incentives
 - Fixture rebates (showerheads, weather-based irrigation controllers, etc.)
 - Turf replacement
 - Other
- Water audits
- Leak detection
- Direct installation of efficient fixtures and appliances
- Ordinance equivalent to or more stringent than MWEL0
- Water waste restrictions or prohibitions
- Outdoor budgets

Commercial, industrial, and institutional (CII) water use efficiency

- CII rebates
- CII audits
- CII other

Other program elements

* If checked, text must be entered in the field.

- Other

B.2. What was your total conservation budget for this most recent calendar or fiscal year? [?](#) (../Content/2021EARHelp.htm#17.1)

B.3. Are you able to break down your budget in terms of internal labor (i.e. staffing), external consultant costs, and program costs? [?](#) (../Content/2021EARHelp.htm#17B.3) Yes No

B.4. Comments regarding conservation program costs:

- Pick one--
- Yes
- No

B.5. Has your agency completed a saturation study? [?](#) (../Content/2021EARHelp.htm#17.1)

B.6. Comments regarding conservation program:

C. Potable Reuse

According to CWC 10609.20(d),

"(1) An urban retail water supplier that delivers water from a groundwater basin, reservoir, or other source that is augmented by potable reuse water may adjust its urban water use objective by a bonus incentive calculated pursuant to this subdivision.

(2) The water use objective bonus incentive shall be the volume of its potable reuse delivered to residential water users and to landscape areas with dedicated irrigation meters in connection with CII water use, on an acre-foot basis.

(3) The bonus incentive pursuant to paragraph (1) shall be limited in accordance with one of the following:

(A) The bonus incentive shall not exceed 15 percent of the urban water supplier's water use objective for any potable reuse water produced at an existing facility.

(B) The bonus incentive shall not exceed 10 percent of the urban water supplier's water use objective for any potable reuse water produced at any facility that is not an existing facility."

C.1. Do you intend to use the potable reuse water bonus incentive explained in CWC 10609.20(d)? [?](#) ([../Content/2021EARHelp.htm#17.1](#))

- Pick one--
- Yes
- No

C.2. Are you getting potable reuse water from an existing facility? [?](#) ([../Content/2021EARHelp.htm#17.1](#))

- Pick one--
- Yes
- No

C.2.1. If you anticipate getting potable reuse water from a new facility, when do you project your facility will be online? [?](#) ([../Content/2021EARHelp.htm#17.1](#))

YY

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18. Climate Change Adaptation and Resiliency for Water Utilities [?](#) ([../Content/2021EARHelp.htm#18](#))

A. CLIMATE THREATS, SENSITIVITY, AND MAGNITUDE OF IMPACTS ? (../Content/2021EARHelp.htm#18.2) * At least one box needs to be checked.		
<input checked="" type="checkbox"/> Drought	Groundwater depletion (decreasing well levels, overdrafted groundwater basins, reduced groundwater recharge, etc.)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input checked="" type="radio"/> None to Low Sensitivity
	Decreased surface water storage (decreasing lake, reservoir, and/or river levels)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input checked="" type="radio"/> None to Low Sensitivity
	Reduction in surface water (decreases in seasonal runoff, and/or loss of snowmelt)	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input checked="" type="radio"/> None to Low Sensitivity
	Reliance on surface water diverted from the Delta, imported from Colorado River, or other climate-sensitive areas	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input checked="" type="radio"/> None to Low Sensitivity
<input type="checkbox"/> Water Quality Degradation	Salt-water intrusion into aquifers	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input checked="" type="radio"/> None to Low Sensitivity

	<p>Altered water quality during storm events (turbidity shifts, debris flows)</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
	<p>Surface water quality issues related to eutrophication, algal blooms, invasive species</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
<p><input type="checkbox"/> Flooding</p> <p><input type="checkbox"/> Sea Level Rise</p>	<p>High flow events and flooding</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
	<p>Inundation due to sea level rise, high tides, and/or coastal storm surges</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
	<p>Aging flood protection infrastructure (levees), or insufficient impoundment capacity</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
<p><input type="checkbox"/> Extreme Heat</p>	<p>Peak demand volume surges (due to extreme heat, temperature trends, etc.)</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
	<p>Increases in agricultural water demand or energy sector needs</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input type="radio"/> Medium Sensitivity</p> <p><input checked="" type="radio"/> None to Low Sensitivity</p>
<p><input checked="" type="checkbox"/> Fire</p> <p><input type="checkbox"/> Other</p>	<p>Increased fire risk and altered vegetation, e.g., wildfires</p>	<p>Choose an item</p> <p><input type="radio"/> --Pick one--</p> <p><input type="radio"/> High or Already Experiencing</p> <p><input checked="" type="radio"/> Medium Sensitivity</p> <p><input type="radio"/> None to Low Sensitivity</p>

	Disruption of power supply	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input checked="" type="radio"/> Medium Sensitivity <input type="radio"/> None to Low Sensitivity
	Other <input type="text" value="YY"/>	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> High or Already Experiencing <input type="radio"/> Medium Sensitivity <input checked="" type="radio"/> None to Low Sensitivity
<input checked="" type="checkbox"/> None	Active Water Resource Threat Monitoring	Choose an item <input type="radio"/> --Pick one-- <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I don't know

B. ADAPTATION MEASURES [?](#) ([./Content/2021EARHelp.htm#18.3](#))

Install new and deeper drinking water wells, or modify existing wells to increase pumping capacity	Choose an item <input type="radio"/> --Pick one-- <input checked="" type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
Develop local supplemental water supply, enhanced treatment, or increased storage capacity (e.g. recycled water, storm runoff for groundwater recharge, desalination, new reservoir)	Choose an item <input type="radio"/> --Pick one-- <input checked="" type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
Interconnection with other utilities (transfers, mutual aid agreements with neighboring utilities)	Choose an item <input type="radio"/> --Pick one-- <input checked="" type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
Relocate facilities, construct or install redundant facilities	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> Completed <input type="radio"/> In Progress <input checked="" type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A

<p>Modify facilities (e.g., install barrier or levee, raise a wall, seal a door, elevate construction)</p>	<p>Choose an item</p> <ul style="list-style-type: none"> <input type="radio"/> --Pick one-- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input checked="" type="radio"/> N/A
<p>Conservation measures (demand management, enhanced communication and outreach)</p>	<p>Choose an item</p> <ul style="list-style-type: none"> <input type="radio"/> --Pick one-- <input type="radio"/> Completed <input checked="" type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
<p>Fire prevention – brush management, partnerships</p>	<p>Choose an item</p> <ul style="list-style-type: none"> <input type="radio"/> --Pick one-- <input type="radio"/> Completed <input checked="" type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
<p>Alternative or backup energy supply</p>	<p>Choose an item</p> <ul style="list-style-type: none"> <input type="radio"/> --Pick one-- <input checked="" type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
<p>On-site energy generation</p>	<p>Choose an item</p> <ul style="list-style-type: none"> <input type="radio"/> --Pick one-- <input checked="" type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A
<p>Enhance monitoring program, budget for additional testing and treatment, chemicals</p>	<p>Choose an item</p> <ul style="list-style-type: none"> <input type="radio"/> --Pick one-- <input type="radio"/> Completed <input checked="" type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input type="radio"/> N/A

Other <input type="text" value="YY"/>	Choose an item <input type="radio"/> --Pick one-- <input type="radio"/> Completed <input type="radio"/> In Progress <input type="radio"/> Plan to Implement <input type="radio"/> Will not Implement <input checked="" type="radio"/> N/A
---------------------------------------	---

COMMENTS (Note: Comments will be made publicly available): [?](#) (../Content/2021EARHelp.htm#18.4)

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Finalize [?](#) (../Content/2021EARHelp.htm#19.2)

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Please indicate the total number of hours spent to complete this report. This information will be utilized to characterize the level of effort required to complete this report

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