

North Tahoe Public Utility District  
Website Privacy Policy

If you do not agree to or do not understand any or all of these terms, please do not use these web pages.

Materials and information on the North Tahoe Public Utility District's website are provided as a public service and intended to provide general information on matters of public interest. Accordingly, the information in this site is not intended to serve as legal, accounting or tax advice.

**Restrictions on Use of Materials**

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**Copyright Notice**

The information and materials contained in this website are the exclusive property of the North Tahoe Public Utility District and any respective copyright owners. The content, code, design and graphics of this website may not be published, posted, reproduced or redistributed by third-parties without the express written consent of the North Tahoe Public Utility District.

The North Tahoe Public Utility District respects the intellectual property of others and we ask our users to do the same. If you believe that your work has been copied in a way that constitutes copyright infringement, please provide the North Tahoe Public Utility District's Designated Agent the following information:

- An electronic or physical signature of the person authorized to act on behalf of the owner of the copyright interest;
- A description of the copyrighted work that you claim has been infringed;
- A description of where the material that you claim is infringing is located on the site;
- Your address, telephone number and email address;
- A statement by you that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and
- A statement by you, made under the penalty of perjury under the laws of the State of California, that the above information in your Notice to the North Tahoe Public Utility District is accurate and that you are the copyright owner or authorized to act on the copyright owner's behalf.

The North Tahoe Public Utility District's Designated Agent for Notice of claims of copyright infringement on its website is Marianne Potts, who can be reached as follows:

[By email: Marianne Potts](#)

or by mail:

North Tahoe Public Utility District  
ATTN: Marianne Potts  
Administrative Services Liaison  
PO Box 139  
Tahoe Vista, CA 96148

This copyright notice does not pertain to information on websites other than the North Tahoe Public Utility District, North Tahoe Parks or North Tahoe Event Center websites.

**Third Party Materials**

Some materials and information used on the North Tahoe Public Utility District's website were generated by third parties who have consented to the District's use or placement of such materials on this site. These materials are owned by those parties. Use of these third-party materials for any purpose is prohibited. Persons seeking to use or modify third party materials for any purpose should contact the owner of such materials directly. These materials include icons and graphics used in links to other

organizations' sites, as well as various items of general content.

### **Disclaimer of Endorsement**

Reference in this site to any specific commercial product, process, or service by trade name, trademark, manufacturer or otherwise, does not constitute or imply an endorsement, recommendation, or favoring by the North Tahoe Public Utility District. The views and opinions of the authors of documents published on the North Tahoe Public Utility District's website do not necessarily state or reflect the opinion of the North Tahoe Public Utility District, and shall not be used for advertising or product endorsement purposes.

### **Disclaimer for Hypertext Links**

The North Tahoe Public Utility District's website may contain hypertext links to other sites on the Internet. The North Tahoe Public Utility District is not responsible for the content, quality, or accuracy of any off-site materials referenced or linked through the North Tahoe Public Utility District's website. By using the North Tahoe Public Utility District's website, the user acknowledges and accepts that the North Tahoe Public Utility District is not responsible for any materials stored on other internet sites, nor it is liable for any inaccurate, defamatory, offensive, or illegal materials found on other internet sites, and that the risk of injury from viewing, hearing, downloading, or storing such materials rests entirely with the user. Links from the North Tahoe Public Utility District's website to other sites on the internet do not constitute an endorsement of the North Tahoe Public Utility District. These links are provided for informational purposes only. It is the responsibility of the user to evaluate the content, quality, and accuracy of materials or information obtained from other sites.

### **Disclaimer of Liability**

The North Tahoe Public Utility District shall not be held liable for any improper or incorrect use of the materials or information contained on this site and assumes no responsibility for any user's use of them. In no event shall the North Tahoe Public Utility District be liable for any damages, whether direct, indirect, incidental, special, exemplary or consequential (including, but not limited to, business interruption or loss of use, data, or profits) regardless of cause, and on any theory of liability, whether in contract, strict liability or tort (including negligence or otherwise) arising in any way out of the use of this site or the materials and information contained on this site, even in advised of the possibility of such damage. This disclaimer of liability applies to any damages or injury, including but not limited to those caused by any failure of performance, error, omission, interruption, deletion, defect, delay, computer virus, communication line failure, theft or destruction of data, whether for breach of contract, tortious behavior, negligence, or under any other cause of action.

Users are encouraged to consult with appropriate and accredited professional advisors for advice concerning specific matters before making any decision, and the North Tahoe Public Utility District disclaims any responsibility for positions taken by individuals or corporations in their individual cases or for any misunderstanding and losses, directly or indirectly, on the part of the users.

### **Disclaimer of Warranties/Accuracy and Use of Information**

The materials in this site are provided "as is" and without warranties of any kind express or implied. To the fullest extent permissible to applicable law, the North Tahoe Public Utility District disclaims all warranties, expressed or implied, including but not limited to, implied warranties of merchantability, fitness for a particular purpose and title to any of the materials provided on this site. The North Tahoe Public Utility District does not warrant that the functions contained in the materials will be uninterrupted or error-free, that defects will be corrected, or that this site or the server that hosts it are free of viruses or other harmful components. The North Tahoe Public Utility District does not warrant or make any representations regarding the use or the results of the use of the materials in this site, or through links to other sites, in terms of their correctness, accuracy, reliability or otherwise. The user (and not the North Tahoe Public Utility District) assumes the entire cost of all necessary servicing, repair, or correction.

Changes are made periodically to many District documents, including Ordinances, Policies, regulations, guidelines, and schedules. These changes may or may not be reflected in the materials or information present on the North Tahoe Public Utility District's website. Additionally, because the site is frequently under development, materials and information may be deleted, modified or moved to a different part of the site without advance notice.

**Exception to Disclaimers, If Applicable**

Certain state laws do not allow limitations on implied warranties or the exclusion or limitation of certain damages. If these laws apply to you, some or all of the above disclaimers, exclusions, or limitations may not apply to you, and you might have additional rights.

**Indemnification**

To the extent permitted by applicable law, by using the North Tahoe Public Utility District's website, the user agrees to defend, indemnify, and hold harmless, the North Tahoe Public Utility District, its agencies, officers, employees, representatives, and agents from and against all claims and expenses, including attorneys' fees, arising out of the user's use of this site or materials and information contained on this site.

**Our Philosophy**

We are committed to providing you with a convenient and secure online e-government experience. We understand that you have entrusted us with your personal information, and we take very seriously the need to protect that information. In order to protect your privacy, we will not share any of your personal information with any third party, except (1) in an aggregated, summary form; (2) to fulfill governmental, legal and regulatory obligations (including your obligations under the Terms and Conditions); (3) to process your transactions on this website; or (4) pursuant to your explicit authorization.

We believe that the information collected from citizens should only be that which is necessary to provide the information or services sought by a requester, just as a person might provide such information when visiting our offices in person. The information collected is subject to the same controls and uses as that collected by governmental offices visited in person, again subject to the access and confidentiality provisions of applicable federal, state and local law.

**What is personally identifiable information?**

"Personally identifiable information" or "personal information" means any information relating to an identified or identifiable individual who is the subject of the information.

**You do not have to provide personally identifiable information.**

Users do not have to provide personally identifiable information to visit the North Tahoe Public Utility District website or to download information. We may in the future request personally identifiable information from you in order to provide requested specialized services, but such information would be handled as it would be on an in-person visit to a government office.

**Access to Personal Information**

The North Tahoe Public Utility District has information about individuals, or information which can be identified or associated with a particular individual retained in the public records. Access to this personally identifiable information in public records at state and local levels of government in California is controlled by California law. Information that is generally available under California law and not made confidential elsewhere under California or federal law may be posted for electronic access through the North Tahoe Public Utility District website. California law recognizes many concerns people have with regard to public records that include information about them, including the right to correct inaccurate information. Consequently, persons concerned with regard to information about them should contact the custodian of the record, which typically is the state agency or other governmental entity that collects and maintains the information.

**Public Disclosure**

All information collected on our website will be treated the same as any written communication and is subject to the confidentiality and public disclosure provisions of applicable federal, state and local law.

**Email Senders**

Email messages sent to any North Tahoe Public Utility District address will be treated the same as any

other written communication. Email addresses obtained as a result of a request to our website will not be sold or given to private companies for marketing purposes. The information collected from your email message is subject to the disclosure, access and confidentiality provisions of federal, state and local law. Email or other information requests sent to our website may be maintained in order to respond to the request, forward that request to the appropriate agency, communicate updates to the page that may be of interest to citizens, or provide our Web designers with valuable customer feedback to assist in improving the site.

### **Electronic Form Filers**

Any other information provided by you at the request of the North Tahoe Public Utility District, such as the completion and electronic filing of a form, will be considered to be voluntarily provided by the visitor and will be treated in the same manner as information provided in written form or in person during a visit to the District.

### **Personal Information That We Collect**

In order to use any web based payment service on the District's website, you will have to provide only the personal information necessary for us to complete the transaction. We will notify you when you have to provide your personal information. If you choose not to provide your personal information, we will be unable to complete your transaction and you will not be able to use the payment service. The amount and type of personal information that we will collect from you will depend on how you decide to make your payment (e.g., credit card). We may archive your personal information for auditing, diagnostic and user support purposes.

### **Disclosures to Our Credit and Bank Card Processing Providers**

We are required to provide select personal information (such as your credit card number and account expiration date) to our money transmission vendors to the extent necessary to process your payment for services on our site.

### **Security**

We are committed to data security and the data quality of personally identifiable information that is either available from or collected by our website. Unfortunately, no information transmitted via the Internet is guaranteed to be completely secure due to the nature of the Internet. But we attempt to safeguard your information from loss, misuse or alteration.

To prevent unauthorized access, maintain data accuracy, and ensure the appropriate use of information, we have instituted physical, electronic and managerial procedures to protect your personal information. For example, only certain authorized North Tahoe Public Utility District personnel have access to your personal information, and this information is password protected. We also use firewalls and Secure Socket Layers, where appropriate. Further, we may have outside companies perform periodic security audits and we may use intrusion detection systems to guard against unauthorized access.

### **Links to other websites**

Various external websites may be linked to on our website. Visitors to those sites may wish to check their privacy statements and be cautious about providing personally identifiable information. A link does not constitute an endorsement of content, viewpoint, policies, products or services of that website. Once you follow a link to another website not maintained by the North Tahoe Public Utility District, you are subject to the terms and conditions of that website, including but not limited to its privacy policy.

### **Information Disclaimer**

Information provided on the North Tahoe Public Utility District website is intended to allow the public immediate access to public information. While all attempts are made to provide accurate, current and reliable information we recognize the possibility of human and/or mechanical error. Therefore, the North Tahoe Public Utility District, its employees, officers, and agencies expressly deny any warranty of the accuracy, reliability or timeliness of any information published by this system and shall not be held liable for any losses caused by reliance upon the accuracy, reliability or timeliness of such information. Any person who relies upon such information obtained from this system does so at his or her own risk.

**Changes to our Privacy Policy**

We may change our privacy policy from time to time. It is the user's responsibility to periodically check back for amendments to our privacy statement.

**Questions and Concerns**

We understand that you expect privacy in your use of the Internet and make every effort to address your privacy concerns by instituting and maintaining stringent standards in protecting the information with which you have entrusted us. We hope that this policy clarifies our policies and procedures, but if you have any questions or concerns regarding our privacy policy or our website practices, we encourage you to contact Pam Emmerich, Public Information Officer.

Your use of the North Tahoe Public Utility District website constitutes acceptance of this Privacy Statement, meaning you expressly consent to our use and disclosure of your personally identifiable information in accordance with the terms of this Privacy Statement.