

North Tahoe Public Utility District

Utility Operations Department

S.W.O.T.

Strengths:

- Good dedicated and knowledgeable work force. All departments.
- Work hard at living within our means.
- Take good care of our customers, in a timely manner.
- We do well with contractor support.
- Many continuous improvements and upgrades to our system, water, sewer, and our new base facility.
- New back-up Force main.
- New sewer station upgrades and rehabs.
- New system upgrades and technologies installed to our water treatment plant.
- New water storage tanks.
- Better communication efforts between departments.
- We have a good emergency response plan.
- We have a good sewer bypass capability for most of our system and a good plan for the remainder.

Weaknesses:

- Aging water and sewer infrastructure that is close to its life expectancy and the inability to replace large sections all at once.
- Access issues to key components of our system, both water and sewer mainlines and stations.
- We have a manpower shortage during the critical time of the year; this makes it difficult to take care of our goals we have set for ourselves. And we are addressing that now.
- We have an aging vehicle and equipment stock that needs to be addressed; we are starting that process now with replacement date and cost.

Opportunities:

- Research preferred methods of getting grant funding for vehicle replacement also line replacements. At least way all options to gain additional money for line replacements, Back-up generators.
- Get together with other districts to gain additional information on how we can work together in emergency situations.
- Review intertie arrangements with our water systems to be able to get water when needed and give water when needed.
- Get together with local fire department to go over emergency plans in the event of a fire.
- Review emergency contingency plans.

Threats:

- Review procedures to help minimize SSO's.
- Work on the removal of boats being stored on buoys next to our lake intake line
- Fires in our area and keeping up on water demands when needed.
- Extended power outages.
- Earthquakes.
- Floods and mudslides.
- Fuel concerns when unable to deliver in climate weather.