

SWOT: Information Technology

IT covers computers, servers, software, phones, cell phones, radios, answering service management, telecommunication related contracts.

	Helpful	Harmful
Internal	<ul style="list-style-type: none"> • Basic tools in place with servers. • Do a lot with limited resources. • Some managers and employees have a vision of what is possible. • Having all IT/telecommunications services coordinated under one person with more focus on it has resulted in better emergency preparedness, more current systems, and savings. • There is data available that could help us analyze risk and improve efficiency and allow for data driven decision making • Having IT and Public Information in one area will allow for data coordination with public outreach to tell the story with quantitative information and measure marketing results. 	<ul style="list-style-type: none"> • Purchase IT tools (e.g. software) without the resources to properly implement, manage, improve and take advantage of the benefits. • Work in this area is reactive due to the limited maintenance resources. As a result we tend to be behind which doesn't allow us to take advantage of new technology. • Limited resources results in increased risk because it doesn't allow for pro-active management on staff security, training, etc. • Limited staff with significant IT knowledge which then requires more strain on limited IT resources. • Insufficient resources do not allow the District to use and analyze our data to our advantage for planning, review, decision making, etc. • No vision, plan, strategy, or goals regarding the role of technology for the District and where we want to go with it. Technology meaning computers, servers, software, databases, other hardware, utilities, communications tools.
	Strength	Weakness
	Opportunity	Threat
External	<ul style="list-style-type: none"> • Plenty of examples and resources we can use to see what a right sized IT department is for the amount of resources we are trying to maintain as well as to set up basic review, benchmarking, and reporting • Resources available in the community • Changing technology is available to make us more efficient. 	<ul style="list-style-type: none"> • Lack of resources raises exposure to outside risk.

