

North Tahoe Public Utility District

Strategic Planning Workshop

Accounting and Administrative Services

Top Three Challenges to my Department

1. Inadequate staffing
 - a. Insufficient to cover for absences due to vacation/illness.
 - b. Insufficient to perform special projects, analysis.
 - c. Insufficient to perform timely grant administration
2. Inadequate filing area/storage area.
3. The distance between the Office and the Sprung Structure where our receiving of merchandise is done (where our inventory of parts are stored).

Strengths

1. People
 - a. Good people.
 - b. Altitude and the effect on our Attitude, and or the Lake Effect on morale.
 - c. Determination
2. Capital Improvement Program along with its funding source Capital Replacement Fee
3. Financial Reserves
4. Great source of water
5. Great facilities
 - a. Event Center
 - b. Regional Park
 - c. TVRA
 - d. New Base Facility

Weaknesses (Challenges)

1. Inadequate funding of Recreation
2. A Water Rate Structure with tiers for conservation now ruled unconstitutional by a California court.
3. Historical weakness of accepting funding [for infrastructure] without adequate funding for operations (CTC grants for example provided initial funding for land acquisition but zero funding of Operations.) I.e.:
 - a. TVRA
 - b. Soccer Field
 - c. Event Center
4. Position of weakness in selling public on need to increase their funding of Parks.
5. Ageing infrastructure
6. Misunderstandings in community
7. Apathy in community
8. Disinterest by media (unless there is something scandalous or shocking to report)

9. Inflation; With CFD Rates limited to a 2% per year increase, inflation is a threat, as our other sources of revenue are not sufficient to make up gaps if inflation exceeds 2%.
10. Form of Entity. As local government we are exposed to more scrutiny than private business. This requires much more time and energy. Example; Management's obligation to meet and/or interact with citizens whom are well meaning but may not be aware of the District's policies and or procedures or particular circumstances.
11. Many second homes with absent property owners that are not vested in community.
12. We have an Event Center that has virtually zero guaranteed parking for customers. (Summer beach goers can take up all available space)
13. Aging workforce
14. As a public entity we are scrutinized by the Press but not uniformly.
15. Desire to do more than resources allow.
16. Willingness to not follow agreed upon plans.
17. Willingness to entertain spending money on a feasibility study of our own demise.
18. Due to lack of funding, we spend more energy trying to earn revenue instead of providing recreation.
19. Low lake level (challenge for TVRA)

Opportunities

1. Great facilities:
 - a. Regional Park
 - b. Event Center
 - c. TVRA
 - d. Soccer Field
 - e. Ball Field 5
2. New Leadership
3. New Challenge Course
4. Involve vocal minority in committees and encourage attendance during decision making process.

Threats

1. Inflation
 - a. With CFD Rates limited to a 2% per year increase, inflation is a threat, as our other sources of revenue are not sufficient to make up gaps if inflation exceeds 2%.
2. Aging infrastructure
3. Vocal Minority

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Chief Financial Officer